

Subject: Your Coronavirus Preparedness Questions Answered – May 7, 2020
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Greetings!

As you prepare for final exams, I hope you will take just 30 seconds to watch this [special message from me](#). Remember - you can do this!

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called “Information for Students.”

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. “Ski” Sygielski, MBA, Ed.D.
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1. How will students take placement tests if campuses are closed?

Students in the following categories do not need to take a [placement test](#). They will be eligible for enrolling in college-level math and English classes.

Math Exemption Criteria*

- High School Algebra II grade of B or better
- High School GPA of 3.0 or greater
- SAT \geq 530
- ACT \geq 21
- GED \geq 175

*Scores active for five years; eligible for MATH 100, 103, 104, 111, 113, 114 and 202

English Exemption Criteria*

- High School GPA of 3.0 or greater
- SAT Evidence-Based Reading & Writing (ERW) or Critical Reading ≥ 480
- PSAT ≥ 450
- ACT Reading ≥ 18 and ACT English ≥ 21
- Transfer in at least 12 credits of college coursework

*Scores active for 10 years; eligible for ENGL 101

Students who do not meet the exemption criteria in math will take the placement test using a link sent to their HAWKmail account for the ALEKS placement test.

Students who do not meet the exemption criteria in English are eligible automatically to enroll in English 003 (reading) AND English 051 (writing), OR English 057 (integrated reading and writing). Students may also schedule a Zoom-proctored placement test with the Test Center to test out of developmental English.

2. Due to the coronavirus, the Dental Program moved up two didactic courses to the summer. The summer financial aid may not be enough to cover the new course requirements and books. What should we do?

Our health careers programs have been working to adjust the delivery of their program requirements to a remote format for the summer. As a result, we will switch the lab and the didactic portions, postponing lab or clinical courses for fall where necessary. Some programs are developing content this summer to put online, which will have long-term benefits and make more resources readily available for students. In the short term, this changes the original sequence of classes for students. As program course sequences are changed, students may need to adjust their schedules for general education courses as well. As a result, students are strongly encouraged to talk with their advisors to develop updated educational plans and talk with financial aid specialists for any financial aid questions.

3. Why should I upgrade to the new Zoom version 5.0 client? What happens if I do not upgrade?

Over the past few weeks, Zoom has been aggressively updating its application and security settings to provide its users with the necessary tools to secure meetings and prevent Zoombombing. As such, Zoom has released a new update, version 5.0. This new client update will bolster encryption and provide greater security features.

If you are using Zoom on your personally-owned devices (laptop, tablet or phone), please visit <https://zoom.us/download> to download the Zoom 5.0 update for your device.

To join any Zoom meetings after May 30, 2020, you are required by Zoom to install version 5.0. Please make every effort to update Zoom on your devices accordingly.

4. I am struggling with remote learning. What will happen if I get a D or F in my classes?

While a D grade is passing and will satisfy some graduation requirements, D and F grades will negatively impact a student's GPA and satisfactory academic progress (SAP). Additional information about financial aid and SAP is available [on HACC's website](#).

5. I have been reading about the CARES Act from the government and the soon-to-be implemented HACC CARE Centers. What is the difference?

In March 2020, the U.S government passed the Coronavirus Aid, Relief, and Economic Security (CARES) Act to provide assistance to citizens and organizations in nearly every industry. As part of that legislation, there was money specifically allocated to institutions of higher education to address the disruption caused by the pandemic. The allocation was based on a formula using the number of Pell Grant students at the institution. This allocation was divided into two categories consisting of emergency financial aid to students and emergency financial assistance for the institution. Of the allocation, HACC is required to distribute at least half of the monies to eligible students as emergency financial aid grants to address challenges, such as food and housing insecurities, health care and child care needs. The other half of the allocation is dedicated to assisting HACC with the transition to fully remote classes as a result of the pandemic. HACC is currently developing the processes necessary to distribute the emergency financial aid to our students. More information about this will be provided as the plan is finalized.

By contrast, HACC is creating CARE (Consultation, Advocacy, Referrals and Empowerment) Centers at its campuses to support students. These centers are part of the Office of Student Affairs and Enrollment Management and will provide students with an array of resources to support their basic needs, enabling them to stay better focused on their education. The College is currently hiring a director and will hire additional staff, if necessary, for the centers. We anticipate the centers will open in the fall semester.

6. I believe I read in an email update that our normal printing allowance can be submitted and received via mail. How can I request printed documents? I am a current ADN nursing student and really need permanent copies of some class material before the end of this semester.

Until the HACC campuses reopen, the bookstore will print your materials and mail them to your home at no cost to you. Depending on the size of the print job, please choose one of the following options, fill out the form and click submit when completed:

100 or more pages:

<https://www.cognitofrms.com/HACC2/studentprintrequest100ormorepages>

1-99 pages:

<https://www.cognitofrms.com/HACC2/studentprintrequestupto100pages>

If you have any questions, please email the bookstore at bookstore@hacc.edu.

hacc.edu



800-ABC-HACC

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