

**Subject:** Your Coronavirus Preparedness Questions Answered – March 31, 2020  
**Date:** Tuesday, March 31, 2020 3:12:06 PM

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Greetings, HACC student!

Priority registration for our active military and veteran students is open, and registration for all current students begins tomorrow, April 1. In the midst of this global pandemic, it is important to remember that HACC is still very much open for business! While you focus on completing coursework and caring for yourselves during this crisis, I hope you are still taking time to look ahead to the future. I encourage you to [register now](#) for YOUR summer and fall 2020 courses.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.  
President & CEO  
HACC, Central Pennsylvania's Community College

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**1. Can we postpone the date for students to withdraw from classes in light of the extraordinary situation?**

Yes. We have moved the withdrawal deadline to **April 30 for [Part of Term 1 and Part of Term L](#)**. This is only in light of the extraordinary circumstances and not a change of our policies. Other parts of term either have already passed or were close enough to the end of the semester that they did not need to be changed.

**2. I'm having trouble getting into MyMathLab. What should I do?**

MyMathLab is up and running again. Pearson is closely monitoring it after this past weekend's issues. You should be able to get in now.

**3. I was hoping to test out of math before the semester ended. Are there any plans for placement testing?**

As a result of COVID-19, HACC has put placement testing on hold. We are working with ACCUPLACER and examining options to resume testing as soon as possible. If you would like to receive a call about placement testing options when the College moves forward with a new plan, please contact a Welcome Center at 800-ABC-HACC.

**4. I wish to drop a class but need an advising code to do so. With offices closed, how can I obtain one?**

All advisors continue to work remotely. Please contact us at 800-ABC-HACC and select the option for counseling and advising to speak with an advisor or to make an appointment.

**5. I was scheduled for New Student Orientation on April 16. Will I now complete this orientation online? I will start in the summer and have already completed my placement testing. Next steps were orientation and meeting with an advisor.**

All new student orientations scheduled for April will be rescheduled. HACC will contact students to set new dates.

**6. Will there be any benefit to students with financial aid loans as a result of the federal stimulus package?**

The U.S. Department of Education has announced two ways they are offering relief to federal student loan borrowers in response to COVID-19:

- All interest will be waived for at least 60 days starting March 13, 2020. This is automatic for all eligible federal student loans. This could be extended if the COVID-19 national emergency continues after the 60 days.
- Payments may be suspended for federal student loans under an administrative forbearance. This is also for a period of 60 days starting March 13, 2020, and could be extended based on the length of the national emergency. Borrowers **MUST** contact their servicer to request this forbearance – it is **NOT** automatic.

For more information, please visit <https://studentaid.gov/announcements-events/coronavirus>.

[hacc.edu](http://hacc.edu)



800-ABC-HACC

**HACC recognizes its responsibility to promote the principles of inclusion and equal opportunity in employment and education. Therefore, it is the policy of HACC, in full accordance with the law, not to discriminate in recruitment, employment, student admissions, and student services on the basis of race, color, religion, age, political affiliation or belief, gender, national origin, ancestry, disability (physical or intellectual based challenges), place of birth, General Education Development Certification (GED), marital status, sexual orientation, gender identity or expression, veteran status, genetic history/information, or any other legally protected classification. Inquiries should be directed to the Office of the President, One HACC Drive, Harrisburg, Pa. 17110, telephone 717-736-4100.**

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