

**Subject:** Your Coronavirus Preparedness Questions Answered – March 19, 2020  
**Date:** Thursday, March 19, 2020 4:57:04 PM

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Greetings, HACC student!

Your feedback on the College's preparedness plan for the coronavirus is much appreciated. Your insight allows us to plan better and communicate more effectively. Our goal is very simple: To keep you, our employees and our visitors healthy and safe.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

*Thank you!*

John J. "Ski" Sygielski, MBA, Ed.D.  
President & CEO  
HACC, Central Pennsylvania's Community College

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**1. Can students check materials out of the library? If not, how do we support students that need a textbook?**

Students who need textbooks for classes can work with the HACC bookstore to rent or purchase the required texts.

**2. How will the changes in the spring 2020 semester schedule impact the summer 2020 schedule?**

Due to the fact that we may have to extend the hands-on skills components of a number of spring 2020 classes and because we do not know how long the COVID-

19 emergency will continue, we are planning to cancel the first six-week and 12-week summer classes for all classes outside of the School of Health Sciences. Health science classes that require the full 12 weeks to meet clinical experience requirements will continue as scheduled. For all other classes, we will rebuild the summer schedule to move classes into the eight-week and second six-week semesters. We also plan to move more classes online. Deans will work with faculty on reassigning classes in the new summer schedule.

**3. How will the changes in the spring 2020 semester impact the registration timelines?**

Registration timelines for the summer and fall 2020 semesters remain the same:

- Priority registration for HACC military and veteran students begins March 30, 2020.
- Priority registration for continuing HACC students begins April 1, 2020.
- New student registration begins April 13, 2020.

**4. What happens with College in the High School (CHS) classes?**

HACC employees are sending communications to their contacts at the various high schools to assess the status of our College in the High School (CHS) classes.

**5. How will textbooks be made available for classes beginning March 23?**

All textbooks will be shipped to students for classes beginning March 23. Students must order books from the online bookstore at [bookstore.hacc.edu](http://bookstore.hacc.edu). All online campus bookstore locations will offer free shipping. Payment may be made via financial aid, credit card or direct bill. All ordering instructions will appear on the bookstore website.

**6. Is the Student Government Association (SGA) community service project in Harrisburg, scheduled for March 23 at 10 a.m., canceled?**

Yes. This Harrisburg SGA community service project is canceled.

**7. May I come to the campus library to print my PowerPoint slides?**

No. Students may not come to any HACC campus while the campuses are closed.

**8. Please clarify what the extended spring break means for virtual learning students, nursing students and students in clinicals?**

ALL students have spring break extended, including Virtual Learning and clinical students. Classes begin on March 23. On-campus classes will be held remotely. Details of nursing clinical assignments will be explained by your instructors.

**9. Are my BIO 121 and COMM 100 going to be canceled? If so, what should I do?**

We are going to continue to offer all scheduled classes remotely. Your instructor

will send a Zoom link for the first class session by the end of this week.

**10. Will I be able to take my TEAS, CDA and GED tests on campus?**

You will need to reschedule any on-campus tests after the campuses reopen.

**11. I am VERY concerned you have NOT canceled classes for the remainder of the semester. You REALLY should consider having classes be done remotely for the rest of the semester.**

We are concerned for the health and safety of our students. Therefore, all classes are being taught remotely until it is safe to re-open our campuses.

**12. Will the summer semester get prolonged? When will healthcare programs catch up on clinical time?**

We are looking at the option of extending the spring term to allow additional time for hands-on learning in classes that require it (such as clinicals and welding).

**13. What will happen to any books or equipment that were checked out of the library right before the campuses closed? I understand not handing materials back will cause issues with registering for classes.**

You may keep books or equipment that were checked out until we are back on campus. You will not have a financial hold put on your account in light of these circumstances.

**14. How will this affect refund checks? They were supposed to go out on March 19, but spring break was extended. PHEAA grants have been put on hold. Does that mean we won't get our grant, and how will that affect getting our refund?**

Refund checks for students enrolled in [full term and late-start classes](#) will continue to be processed on time. Students who are starting classes in the [second seven-week part of term](#) will see a delay in their refund checks that correlates with the one-week delay in the start of their classes.

**15. This is my last semester at HACC. I am planning on graduating this May. All of my classes are online, but will I be able to graduate and walk on time if everything is being pushed back?**

You will be able to complete your online classes this semester and graduate. We have not yet made a decision about the spring Commencement ceremony.

**16. How will proctored testing be handled during remote instruction?**

All on-campus proctored testing has been suspended while campuses are closed. During this time, faculty will be identifying assessment methods that work with remote delivery. This may include the use of Examity for proctored testing. Examity provides frequently asked questions for test takers, which are available [here](#). For students in need of appropriate technology devices, you can learn more about requesting loaned devices [here](#). We will continue to distribute technology to

support students as long as supplies and access allow.

**17. Can I still register for Part of Term 3 (second seven-week) classes?**

Students can still register for second seven-week classes until 11:59 p.m. on March 22. If you would like to add a second seven-week class, please email [enroll@hacc.edu](mailto:enroll@hacc.edu) for more information on how to do so. Please include the course reference number (CRN), course name, subject and campus location within your email.

[hacc.edu](http://hacc.edu)



800-ABC-HACC

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