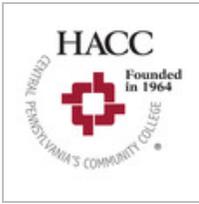


Subject: Your Coronavirus Preparedness Questions Answered – Aug. 5, 2020
Date: Wednesday, August 5, 2020 4:15:11 PM



Greetings!

Your success is our priority. No matter where you're taking your fall 2020 HACC classes, we'll continue to support you every step of the way.

Thanks to the HACC Foundation, 100 \$500 tuition giveaways will be awarded to current HACC students for the fall 2020 semester. By Aug. 10, 2020, please read and complete this [form](#) in its entirety to be entered for a chance to earn FREE money for your education. Students will be randomly selected and required to submit a thank-you letter to the HACC Foundation.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania's Community College

1. What is the CDCA Clinical Exam?

The [Commission on Dental Competency Assessments](#) (CDCA) is an agency that administers a patient treatment clinical examination to dental hygiene graduates. This exam is a requirement in order to be eligible for licensure through the Pennsylvania State Board of Dentistry.

Each year, the CDCA uses the HACC Dental Clinic to administer the exam. It was initially scheduled for May 2020 but was rescheduled to this month because of COVID-19.

All students, employees, scheduled patients and CDCA staff must complete the [online Wellness Screening form](#) within 24 hours prior to **every** arrival to campus. Temperatures will be taken upon arrival, and hands will be sanitized. Walk-through traffic will be limited to one-way to maintain social distancing.

Extensive infection control protocols will be followed. Graduates and employees have gone through extensive infection control training endorsed by the federal Occupational Safety and Hazard Administration. CDCA staff are licensed dentists and dental hygienists who have also gone through infection control training.

Anyone on campus for the exam must follow the HACC Dental Clinic's infection control protocols and wear required personal protective equipment. The director of dental hygiene will be present to ensure all safety measures are maintained.

HACC's campuses remain closed until Dec. 31, 2020. However, this event was approved because the examination is crucial for our graduates to receive their dental hygiene licensure.

- 2. I see that biology classes are eligible for in-person labs. I just wanted clarification that the lecture for BIO 121 will be held online but the lab will still be completed in person.**

All biology classes this fall, including the labs, will take place remotely.

- 3. Are fall classes going to start as normal for the students who were already scheduled to take virtual learning classes?**

The fall semester for virtual learning and remote instruction classes will begin on Aug. 24, 2020, as scheduled.

- 4. I understand that biology classes are held remotely, but does that mean labs for other classes (like chemistry) will be held on campus? My schedule is set up so that my general biology II lecture and my inorganic chemistry lab are within 15 minutes of each other. However, it takes me about half an hour to get to campus. Should I email one of my professors to allow me to leave biology early or arrive at the chemistry lab late? What should students do to resolve scheduling conflicts such as this?**

Several labs for the following chemistry classes will be held on campus: CHEM 101, 102 and 203. There will be five on-campus labs each for CHEM 101 and 102 and six on-campus labs for CHEM 203.

To coordinate your on-campus lab with your remote learning classes, you will have

options to sign up for the on-campus portion. If you have any questions about schedules, please work with your instructor on the details. Science faculty have pledged to make this work for students.

5. Is Brightspace where our coursework will be made available? Are Zoom recordings already synced to our myHACC? Also, will our Zoom meetings be held on the same day and time that our in-person classes would have been held?

You will have access to Brightspace and Zoom through myHACC. Your instructor will email you the appropriate Zoom link for that class, and class will be held via Zoom instead of on campus for all remote instruction classes.

6. With the campuses closed, how can I return my summer textbook rentals?

The summer 2020 textbook rental due date is Aug. 18. There are three drop-off dates scheduled at all five campuses to return your textbook rentals.

- Aug. 10; 9 a.m.-noon
- Aug. 13; 5 p.m.-7 p.m.
- Aug. 18; noon-5 p.m.

Please visit the bookstore website for location of drop offs and maps at www.bookstore.hacc.edu.

If you are unable to get to campus, please email the bookstore at bookstore@hacc.edu to make arrangements to have your rentals mailed back. Please include "Rental Return" in the email subject line.

7. I am interested in learning more about budgeting. Can you provide any tips?

We understand finances are an important issue to everyone. Creating and using a budget are key to managing your finances. The webinar, "[Building a Better Budget](#)," provided by PSECU, reviews ways for you to create a budget, reexamine your existing budget and determine your financial priorities.

For a boost to your budget, please visit <https://bit.ly/PSECUget50> and learn how you can get a \$50 bonus deposited into your PSECU account in just a few easy steps.

PSECU's Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please **do not** include personal information (such as your bank account number and social security number) in your email message.

8. **I'm writing a paper for my final project pertaining to HACC and the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I was researching how the money HACC received was distributed. I read through the HACC website that about \$9 million was awarded to our College, and about \$4.5 million was directly distributed to the students. How was the other \$4.5 million spent?**

HACC has been allocated approximately \$9 million. Of that money, half had to be used for emergency financial aid grants paid directly to students. This portion has been completed. The other half is meant to support the direct costs to the College related to COVID-19 and support the expenses necessary to expand remote learning operations to meet the increased demand.

Based on the CARES Act guidelines provided by the U.S. Department of Education, the institutional funds are not to be used for direct payroll provisions as a result of employee lost benefits or wages. HACC continues to evaluate how to deploy the institutional portion of the CARES Act funds in ways that meet these guidelines.

9. **From my understanding, this institution has made the decision to freeze the annual increase of charges which is very honorable. However, as I was reviewing my bill for this upcoming semester and the tuition and fees breakdown that is on the website, I was surprised by my discovery that HACC is still charging its students for services that they are no longer offering. How is this not fraudulent? If everything has gone remote/virtual for this upcoming semester, why am I being charged a fee for activities, technology, campus revitalization and capital outlay? I would appreciate a response from this institution in regard to the lack of transparency or better yet, the misinformation.**

The HACC technology fee supports the College's overall network and technology infrastructure. This infrastructure includes hardware, software and services required to connect cloud services, wired and wireless networks and telephones. In addition, the technology fee also supports physical and virtual server replacements, expansion of file storage solutions, data backups, enhancements to instructional systems and laptop and desktop computer replacements. The transition to remote instruction has led to an increased demand for network and technology infrastructure, including the expansion of virtual private networks, remote desktop servers, virtual desktop infrastructure, expanded software licenses, expanded need for mobile technology and increased need for peripheral devices (such as webcams and headsets) that are all required to support the delivery of remote instruction.

The student activity fees support remote and virtual programming. Some examples from the spring and summer semesters are music bingo and trivia with prizes, escape room challenges with prizes, Zoom student hang-outs, Zoom lunch and learning with guest speakers and caricature artists. Additionally, these activity fees also sponsor our remote programs such as the free Rita's this Thursday for Student Appreciation Day and the Groceries on the Go initiative.

Although the College is currently operating remotely, it still maintains all the

systems and routine maintenance functions necessary to operate properly until we return to our campuses. The work for many people at the College had to shift to developing and preparing for this new reality.

10. When can I start buying books online so I have them before the start of class if they are being shipped?

You can purchase your fall course materials now. All textbooks will be shipped to students for fall classes. Students must order books from the online bookstore at www.bookstore.hacc.edu. All campus bookstore locations will offer free shipping. Payment may be made via financial aid, credit card, check or HACC bookstore gift card.

In addition to textbooks, you can also order your course materials, school supplies, HACC clothing and gift items and electronics from the bookstore. All ordering instructions are on the bookstore website. Fall financial aid is now available for students to use at the bookstore.

11. We can save time while doing online classes during this pandemic. However, we cannot save money because we use the internet and have to print so many notes and handouts. I would prefer to come to a HACC library and print my material.

HACC campuses remain closed. However, the HACC bookstore has a process to print your materials and mail them to your home at no cost.

Please complete and submit this online form:

<https://www.cognitofrms.com/HACC2/StudentPrintRequest>

If you have any questions about the online form or your order after the online form has been submitted, please email the bookstore at bookstore@hacc.edu.

hacc.edu



800-ABC-HACC

HACC recognizes its responsibility to promote the principles of inclusion and equal opportunity in employment and education. Therefore, it is the policy of HACC, in full accordance with the law, not to discriminate in recruitment, employment, student admissions, and student services on the basis of race, color, religion, age, political affiliation or belief, gender, national origin, ancestry, disability (physical or intellectual based challenges), place of birth, General Education Development Certification (GED), marital status, sexual orientation, gender identity or expression, veteran status, genetic history/information, or any other legally protected classification. Inquiries should be directed to the Office of the President, One HACC Drive, Harrisburg, Pa. 17110, telephone 717-736-4100.