

Subject: Your Coronavirus Preparedness Questions Answered – Aug. 19, 2020
Date: Wednesday, August 19, 2020 5:27:30 PM



Greetings!

I have listened to or read [multiple stories](#) about colleges around the country that have canceled in-person instruction after an influx of COVID-19 cases among students and employees. As I have said before, I am profoundly grateful to the members of HACC's COVID-19 Task Force who carefully considered the landscape and recommended that classes be taught online through remote instruction and virtual learning.

Still, it is critical that *every single one of us* follows safety guidelines as we begin the fall 2020 semester on Aug. 24. These measures are for our collective health and safety.

Please continue to practice the following important safety requirements:

- ***Do NOT come onto a HACC campus*** if you have been sick or if you have been in close contact with someone with COVID-19.
- Wear face coverings (covering your nose and mouth) in all common areas, both indoors and outdoors.
- Maintain physical distancing (six feet apart) at all times.
- Wash your hands regularly and avoid touching your face.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania's Community College

1. Can you please provide an update on the “Groceries on the Go” program?

The Office of Student Affairs and Enrollment Management is kicking off the first week of the fall 2020 semester with “Groceries on the Go” on Aug. 27 from 10 a.m.-6 p.m. Please see hacc.edu/Groceries for more information.

2. I graduated from my program this month (August). When will we receive our diplomas?

Diplomas will be mailed at the end of September to students graduating in August.

3. What resources are available for students who are struggling with food insecurity?

The HACC Foundation, Student Government Association, Office of Student Affairs and Enrollment Management, CARE Center and Office of Inclusion and Diversity have partnered to continue the [Groceries on the Go initiative](#) launched in June 2020.

Please visit the [website](#) for future dates and locations.

4. I’m interested in buying a new car. Is there an organization or individual that can guide me when making this purchase?

Buying a new car can be overwhelming. PSECU provides the webinar, “[7 Steps for Buying a New Car](#),” that reviews the important steps of buying a new car, including understanding preapproval and being prepared when you visit the dealership.

PSECU’s Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please **do not** include personal information (such as your bank account number and social security number) in your email message.

5. Are students required to complete an online wellness screening form before coming to campus for the approved hands-on components of our course(s)? If so, how will that work?

Yes. Those approved to come on campus are required to complete HACC’s [Wellness Screening Form](#) within 24 hours prior to each campus visit.

Once the online form has been submitted, you will receive an email confirmation.

Upon arrival to campus, please proceed to the wellness station identified for your course and show your email confirmation (printed or electronic) to the wellness

screeners. The wellness screener will verify your questionnaire answers, take your temperature and provide you instructions on proceeding to your class.

6. I plan on taking an online math course. Will the exams still be proctored and will the testing centers be limited to other campus locations only?

Math exams will be proctored remotely. You will not go to a HACC campus or test center. Your instructor will have more details once classes begin.

7. Where do I find out what books I need for my classes?

Students can generate their schedule/bill through [myHACC](#) if they are unsure under which campus location their course reference number (CRN) is listed. Students may need to generate orders from multiple campus locations. Campus locations are abbreviated, and there is a key included on the page. Please note that virtual CRNs can be found on all five bookstore locations.

Students can purchase their fall course materials now. All textbooks will be shipped to students, and all bookstore locations will offer free shipping. Students must order books online at www.bookstore.hacc.edu

Payment may be made via financial aid, credit card, check or HACC bookstore gift card. In addition to textbooks, you can order your course materials, school supplies, HACC clothing and electronics.

Fall financial aid is now available for students to use at the bookstore. If you are taking remote courses from multiple locations, those courses can be found under the campus locations and listed on that bookstore's website.

8. Even though HACC is offering to print material, I saw that the campus will not print copyrighted material. Similar to going to the library to read print material, what if I need to have the printed article in front of me to focus and read it?

Articles from our library databases may be printed by completing the [online form](#).

These articles are covered by the fair use clause of the Copyright Law, which allows educational classroom use for a current semester or class.

The bookstore handles printing requests for the College. However, the bookstore cannot print complete books.

HACC also has several online library guides to help with copyright questions. These can be found on the [HACC Library webpage](#). Students can also use the library's [online chat](#) feature to ask questions.

9. My class is listed as "Remote MWF 9:30-10:45," but it also is listed as a

Lancaster Campus class. Does that mean I have to come to campus for class?

If the building is listed as “Remote,” then your class will only be held on Zoom during the times scheduled.

If a hands-on lab is part of the class, the actual day and time of the on-campus portion are listed on the schedule with a real building and room number (for example, Lancaster Main 313 for a chemistry class).

10. I heard that HACC’s dental clinic will be open for the fall semester. Why will it be open if the campuses are closed through Dec. 31, 2020? What safety measures will be taken?

The dental clinic will be open for dental hygiene and expanded function dental auxiliary services on a limited basis and by appointment only. There will be no walk-in appointments.

Students enrolled in the Dental Hygiene Program must see patients to complete the curriculum and be in compliance with the Commission on Dental Accreditation. Students cannot meet accreditation standards by working on other students or even family members, because their patients must have specific dental health requirements.

Students and employees in the program have gone through extensive infection control training endorsed by the Occupational Safety and Hazard Administration (OSHA).

Anyone who visits a campus (students, employees and scheduled patients) must complete the [Wellness Screening Form](#) within 24 hours of every arrival to campus.

Temperatures will be taken upon arrival, and hands will be sanitized. Walk-through traffic will be limited to one-way to maintain social distancing.

Personal protective equipment must be worn by all students and employees, and faculty will remain with students throughout their appointments to ensure safety measures are maintained.

Patients are required to remain in their cars until they are ready to be seated in the clinic and will be required to wear face masks (covering the mouth and nose) until they are seated for their appointment. All appointment times are pre-scheduled and staggered to prevent multiple people in the reception area.

The dental clinic will have a reduced capacity of students, employees and patients to maintain social distancing. Each station will be disinfected between patients, and the offices and reception area will be deep cleaned each evening.



800-ABC-HACC

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