

**Subject:** Your Coronavirus Preparedness Questions Answered – April 21, 2020  
**Date:** Tuesday, April 21, 2020 6:13:07 PM

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Greetings, HACC student!

Some HACC students are struggling during this time and could use your help and encouragement.

One way to help others is to show them how you balance your classes, work and family life.

HACC is developing content to show students that even in these times, you can achieve YOUR dreams at HACC. As part of this project, we are looking for written testimonials, photos and/or videos from HACC students and employees. Detailed information is available at [hacc.edu/HACCtogether](http://hacc.edu/HACCtogether). **Please participate by April 28.**

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called “Information for Students.”

We will continue to update you regularly via email and the aforementioned website.

*Thank you!*

John J. “Ski” Sygielski, MBA, Ed.D.  
President & CEO  
HACC, Central Pennsylvania’s Community College

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- 1. Could you please share information about the stimulus checks expected from the federal government?**

Information about the program as it relates to college students is available [online](#).

2. **I heard about a CARES Act program for higher education. Could you please share more information about it?**

Information about the program is available [online](#).

3. **How will HACC handle clinicals for health science students in the fall?**

We hope that clinical sites will open for HACC students in the fall, but we cannot be sure now about what will happen in August.

4. **Will the registered nurse (RN) pinning ceremony for HACC's Harrisburg Campus scheduled to occur in August still occur? Could it be pushed back to when the College is open so we can still have the pinning experience?**

If we are back on campus, we may be able to hold the RN pinning ceremony in August. However, we may need to push it back.

5. **If the stay-at-home order is lifted, is HACC going to continue offering summer classes by remote instruction or will classes be held at a campus?**

All classes will continue to be offered by remote instruction or online for the entire summer.

6. **Is there a possibility of fall classes being remote as well?**

Yes, if we are still under stay-at-home orders, fall classes will be remote.

7. **When will test dates be available for remote testing for the TEAS? Will it be soon enough to still apply for the fall 2020 semester?**

Yes! Beginning April 21 (today), students will be able to complete the registration and payment process at the ATI website: [atitesting.com/ati\\_store/TEAS-Products.aspx](http://atitesting.com/ati_store/TEAS-Products.aspx).

Please note that the testing fee for students has not changed. The College is absorbing the additional cost of the Proctorio component.

Technical requirements include the following:

- Desktop or laptop computer with the ability to download Google Chrome. iPads, tablets, or phones are not to be used.
- Microphone: Any microphone, internal or external.
- Webcam: 320x240 video graphics array (VGA) resolution (minimum), internal or external

8. **If we are doing 100% online and remote classes for the summer, are we still expected to pay for the clinical portion of our nursing program even though we won't be going to sites or doing any hands-on training?**

If we are able to offer clinical courses this summer, we will offer them remotely. Clinical fees offset the cost of delivering the course, whether it is in person or by remote instruction. Therefore, we will not refund clinical fees.

9. **If the summer classes are being taught remotely, will more seats be available for each class?**

We will not increase the size of classes currently being offered. Our goal is to maintain an appropriate student-teacher ratio for all classes. We will, however, monitor classes as they fill and open new sections of classes if needed.

10. **If I previously registered for an on-campus class with a lab for summer 2020, will I be able to take that class online? Can I just stay registered for that CRN and expect it to be remote?**

**I registered for a biology lab and lecture for summer 2020. I understand that the lecture can be online. How will the lab work if it can't be hands on?**

Yes, you may remain registered for that lab class, and it will be offered remotely. Faculty are working on ways to offer labs remotely through the summer to ensure you can complete your requirements.

11. **I have to take English 002 during the summer, but HACC doesn't offer it.**

Four sections of English 002 will be offered remotely this summer.

12. **I registered for MATH 110, which was supposed to be held in person. Will that be moved online or canceled? Will the class still last two hours?**

MATH 110 will be offered remotely using Zoom and online this summer.

13. **I have been accepted into the registered nursing (RN) program for fall 2020. I was told that we must go to orientation in June or July before choosing classes. Since HACC is closed throughout the summer, will this still happen and how?**

Orientation will be held remotely for summer 2020. During this time, students will be given the specific details about the courses for which they should register. Cohorts will receive this information soon.

14. **How can I get advising help while the campuses are closed?**

HACC continues to offer student services remotely, including advising. Students

can choose drop-in advising sessions or schedule an individual advising session.

**Drop-in advising sessions** are 15-minute sessions via Zoom to answer quick questions related to general academic information, class schedules, etc.

These sessions are available Mondays from 1-6 p.m., Wednesdays from 9 a.m.-noon and 1-6 p.m. and Fridays from 9 a.m.-noon.

To join a drop-in advising session, please click on this link:  
**[Zoom information is redacted for security purposes.]**

**Scheduled advising appointments** provide students with specialized individualized advising. If you need help choosing a major, developing an academic plan, building a class schedule or have detailed questions, please call or email your campus or virtual advisor for an appointment:

- Gettysburg - 717-337-3855 or [gadvisor@hacc.edu](mailto:gadvisor@hacc.edu)
- Harrisburg - 717-780-2498 or [wadvisor@hacc.edu](mailto:wadvisor@hacc.edu)
- Lancaster - 717-358-2988 or [cadvisor@hacc.edu](mailto:cadvisor@hacc.edu)
- Lebanon - 717-270-4222, option 5 or [dadvisor@hacc.edu](mailto:dadvisor@hacc.edu)
- Virtual - 1-800-ABC-HACC, option 7 or [virtual@hacc.edu](mailto:virtual@hacc.edu)
- York: 1-800-ABC-HACC, option 6 or [yadvisor@hacc.edu](mailto:yadvisor@hacc.edu)

Advising appointments can be scheduled Mondays through Thursdays from 8 a.m.-noon and 1-6 p.m. and Fridays from 9 a.m.-noon and 1-4:30 p.m.

**15. I'd like to learn more about Mazzitti & Sullivan EAP Services. How can I do that?**

Mazzitti & Sullivan EAP Services is offering an information session where students can ask questions and learn more about the services available. This session will be held on April 23, 2020, at noon. The Zoom link is **[redacted for security purposes.]**

**16. Where can I find more information about Pennsylvania's plan to reopen businesses?**

Governor Tom Wolf [announced](#) his plan for Pennsylvania's COVID-19 recovery on April 17. Detailed information about the recovery plan can be found [here](#). This site has resources related to food assistance, mental health help, unemployment compensation and other topics that help support Pennsylvania employees, students and citizens.

**17. We've heard that Zoombombing has become more common and that the College has implemented some changes such as the automatic waiting room feature and inability for attendees to rename upon login, to further secure our meetings. Is there an approved text that we can communicate to meeting attendees while they are in the Zoom waiting room?**

The approved text follows:

*“Greetings!*

*You are currently in the waiting room for this meeting. HACC, Central Pennsylvania’s Community College, has implemented the use of waiting rooms to help secure against Zoombombing incidents.*

*By joining this meeting, you are confirming that you are a current HACC student or employee and agreeing to adhere to HACC’s Acceptable Use of Technology policy. This policy prohibits harassment, willful disruption or malicious acts of any kind. Violation of this policy may result in loss of technology privileges or other prosecution, where applicable. Hate-filled and offensive speech or behavior counters HACC’s core values and will not be tolerated.*

*Thank you.”*

- 18. A lot of the comments made by Zoombombers are racist. What is an example of an appropriate apology to meeting attendees if this type of Zoombombing incident occurs?**

An example of an appropriate apology follows:

*“HACC is deeply sorry for the despicable behavior displayed by today’s Zoombombers. Their behavior and words were hate-filled, offensive and counter to HACC’s core values. We reject this behavior and these words and will never tolerate them. We will put the necessary measures in place to ensure this type of situation does not occur again. Again, we are very sorry. Thank you.”*

- 19. Will HACC still have a final exam schedule even though classes are online or remote?**

Yes. The spring 2020 final exam schedule is posted on our website:

[hacc.edu/Students/CollegeCalendars/upload/Spring-2020-HACC-Final-Exam-Schedule.pdf](http://hacc.edu/Students/CollegeCalendars/upload/Spring-2020-HACC-Final-Exam-Schedule.pdf)

[hacc.edu](http://hacc.edu)



800-ABC-HACC

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