Subject: Update on HACC's Instruction and Student Services Planning – June 16, 2021

Date: Wednesday, June 16, 2021 6:11:08 PM

Good evening, colleagues!

During the collegewide Zoom session on June 10, I shared that our fall 2021 enrollment headcount is up 2% compared to last year and that, on average, students are signing up for around 5.8 credit hours. I encourage advisors and all HACC employees to challenge our students to sign up for one more class if possible. In the long term, HACC students will see benefits from taking one more class, including tuition savings and reduced debt.

In addition, please note that there will be NO collegewide Zoom session on June 24, as I will be #Biking4HACC. Please visit bit.ly/Biking4HACC for more details.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the website, please submit the online form located on the website. Please see the webpage section called "<u>Information for Employees</u>." If you would like to see the information being communicated to students, please see the webpage called "<u>Information for Students</u>."

We will continue to update you regularly via email, the aforementioned website and Zoom sessions.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D. Pronouns: He, Him, His President & CEO HACC, Central Pennsylvania's Community College

I hear from students that they receive too many emails from HACC. How can we help make sure the College is communicating effectively with students?

We want to make sure that we are effectively communicating with our students in ways that work for them. An above-average number of students are opening this weekly email to them, but we want to hear more directly from our students. Please encourage students to complete this **short survey** [Link is redacted for security purposes and survey accuracy.] by June 27. Our collegewide task force will review students' responses to develop recommendations for a streamlined approach to continuing student communications.

QUOTE: Find your WHY and you'll find your WAY. ~Simon Sinek