

Subject: Important Remote Updates and Questions Answered – Sept. 30, 2020
Date: Wednesday, September 30, 2020 5:29:04 PM



Greetings!

Thank you for continuing to keep the health and safety of others at the forefront of your mind.

The pandemic is still very much with us, and we must remain vigilant. If you must be on a HACC campus for an approved reason, please remember to do the following:

- Complete the [Wellness Screening Form](#) prior to arriving on campus.
- Go through the Wellness Screening booth upon arriving on campus.
- Wear a mask that covers both your mouth and nose while on campus.
- Stay properly distanced to meet Centers for Disease Control and Prevention (CDC) [guidelines](#).

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called “Information for Students.”

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. “Ski” Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania’s Community College

1. Will there be another disbursement of CARES Act funds for the fall semester?

There will not be another disbursement of emergency financial aid grants to students in the fall semester. All of the CARES Act student grant funds have been

disbursed. Further details about the disbursements are available at hacc.edu/CARESact.

2. How do I clear up this information and remove it so I can register for classes?

- **Your Student Status prevents registration.**
- **You require re-admission prior to registration.**
- **Your academic status Academic Suspension does not allow registration.**
- **You have holds which prevent registration.**
- **Bad debt**

Students with registration holds should reach out to the Welcome Center to get support in clearing the holds and determining how to register for classes. Students can reach the Welcome Center by phone at 717-780-2378 or via email at OneStopWC@hacc.edu.

3. One of my remote courses this semester is intended to be a weekday class, but the professor is making graded assignments and major exams available ONLY on weekends. My classmates and I signed up for classes on days that worked with our schedules, and we are now having to try to rearrange our schedules to fit in these weekend-only exams, tests and quizzes. This would not be possible in an in-person setting and is incredibly inconvenient. The issue has been brought up multiple times, and the professor is not offering any flexibility. Is there something that can be done about this?

The school deans will work with the faculty to move deadlines to the days on which the classes are scheduled to meet to avoid the weekend due dates. Please contact one of the school deans below, who will address your concern:

- Dr. Jennifer Baar, jnbaar@hacc.edu
- Ms. Leslie Boon, lmboon@hacc.edu
- Mr. Michael Corradino mccorrad@hacc.edu
- Ms. Dory Uhlman, dsuhlman@hacc.edu

4. I think my identity has been stolen. Where can I learn how to protect myself in the future?

The webinar, "[ID Theft – What To Do After a Compromise](#)," provided by PSECU addresses how identity theft happens, the consequences associated with having your information compromised and what to do after a compromise.

PSECU's Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please **do not** include personal information (such as your bank account number and social security number) in your email message.

5. I am feeling overwhelmed trying to juggle my classes and homework around the needs of my family. What resources does the College offer to help me cope with the stress?

Please know that HACC cares about you and wants you to be well.

If you are struggling with anxiety, depression or a sense of feeling overwhelmed, please contact our counseling partners at Mazzitti & Sullivan EAP Services. They are available 24/7 to offer support over the phone, online or in person. Mazzitti & Sullivan EAP Services and its many partners have offices throughout the region.

Currently enrolled credit students are provided with up to three free counseling sessions per semester.

Please choose any of the following options to access these services:

Phone Options

- Call 800-543-5080 to speak to someone 24/7 or to schedule an appointment.
- Call 855-264-3248 if you use TeleTYpe (TTY)/Telecommunications Device for the Deaf (TDD).

Online Option

- Go to mseap.com/get-started
- Click on “Contact Us” and fill out the form as an “employee”
- Type in “HACC Student” in the “Employer Name” field
- Complete the form
- Click the “Contact Us” button at the bottom of the page
- Expect your message to be returned by the next business day

Additional Online Materials

- Go to mseap.com
- Click on “Member Login”
- Enter “HACCSTU” in the sign-in section
- Browse materials related to mental health, emotional well-being, financial wellness and more

HACC makes these services available at no cost to students. Please use these important services if you need them.

6. Do you have any updates about the fall 2020 virtual Commencement ceremony?

The fall 2020 virtual Commencement ceremony will be held on Dec. 15 at 6 p.m. to celebrate the accomplishments of our spring and fall 2020 graduates. A link to the ceremony will be shared on HACC’s Commencement [website](#). Graduating students will receive additional information in the upcoming weeks. Please continue to visit our website for more information.

hacc.edu



800-ABC-HACC

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