

Greetings!

As the pandemic continues and the U.S. economy continues to feel the strain, we understand that many members of our communities are taking on more burdens than ever. If you need assistance with food, housing, mental health or other non-academic needs, please contact our Consultation, Advocacy, Referrals and Empowerment (<u>CARE</u>) <u>Center</u>. The services offered through the CARE Center are free and available to all HACC students.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the <u>website</u>, please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D. President & CEO HACC, Central Pennsylvania's Community College

1. It has been about month since the semester started. When will students get their financial disbursements?

HACC will issue you a refund for the remainder of the funds. This applies to students who have financial aid in excess of tuition, fees and bookstore charges. You will receive your financial aid refund during the following time periods:

• Approximately one week after HACC applies your financial aid

• After your class begins (if you are taking a late-start class)

To view a schedule of refunds, please visit www.hacc.edu/Paying/Refunds/Refund-Information.cfm.

2. I was just wondering if there was a calendar for each semester. This calendar could include breaks and other things.

The College calendar that includes the academic calendar can be found at www.hacc.edu/Students/CollegeCalendars/2020-2021-academic-calendar.cfm.

In addition, we recommend that students check their HAWKMail account often for other important dates and communications.

3. I know HACC has already made the decision to make classes remote for next semester. Is there any way to consider doing labs in person so we get the hands-on experience we need?

HACC will offer select labs on campus, as faculty have determined those competencies must be demonstrated in a hands-on environment. All other labs will be conducted remotely, and students will still be accomplishing the course learning outcomes. When the spring 2021 schedule is posted, students will be able to see which classes are remote, which ones are online and which ones will have hands-on labs.

4. Some of my faculty have moved due dates from weekends to weekdays. This change makes work due three days earlier. Can we still have the extra days?

Many faculty were giving students a window of several days to one week to complete assignments but had assignments due on weekends. Their intent was to give students who work during the week extra time to finish assignments. However, students complained that their class was scheduled during the week but due dates for assignments were on weekends. Students pointed out that if they were on campus, then the work would have been due on the day of the class and not the weekend. Students who worked weekends wanted to make sure due dates were on days that classes were scheduled. Therefore, faculty moved the due dates for assignments and quizzes to align with the class schedule. This means that instead of getting a week to submit work, students may now just have a few days, but due dates correspond with class schedules.

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HACC recognizes its responsibility to promote the principles of inclusion and equal opportunity in employment and education. Therefore, it is the policy of HACC, in full accordance with the law, not to discriminate in recruitment, employment, student admissions, and student services on the basis of race, color, religion, age, political affiliation or belief, gender, national origin, ancestry, disability (physical or intellectual based challenges), place of birth, General Education Development Certification (GED), marital status, sexual orientation, gender identity or expression, veteran status, genetic history/information, or any other legally protected classification. Inquiries should be directed to the Office of the President, One HACC Drive, Harrisburg, Pa. 17110, telephone 717-736-4100.