

Subject: Important Remote Updates and Questions Answered – Oct. 28, 2020
Date: Wednesday, October 28, 2020 5:37:05 PM



Greetings!

Registration for winter and spring classes for all continuing HACC students is open today!

Military and veteran students, please visit hacc.edu/SupportMilitary. All other continuing students, please visit hacc.edu/RegisterOnline.

Please meet with your advisor and register early to have YOUR first pick of classes.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.

President & CEO

HACC, Central Pennsylvania's Community College

1. I am graduating this semester. Do you have any updates on the virtual Commencement ceremony?

[HACC's virtual Commencement ceremony](#) will be held Dec. 15, 2020, at 6 p.m.

Students eligible to graduate in the fall 2020 semester should complete the online participation [form](#) by Nov. 1. Please note that, like ceremonies that occur at the Giant Center, you will be celebrated only if you indicate that you plan to attend the virtual event.

If you're eligible to graduate in the fall 2020 semester, please consider applying to be a student speaker. To apply to be the fall 2020 student speaker please complete this [form](#) by Nov. 1.

If you need additional information or have questions about the virtual event, please visit our [website](#) or contact Commencement@hacc.edu.

2. I'm graduating this December. While I understand we can't come together at the Giant Center to celebrate, but is there a way my family or friends can support me virtually?

We're #HACCproud of our graduates!

By Nov. 15, please encourage your family, friends and supporters to complete this online [form](#) with their congratulatory message and best wishes. Their submission may even be shared during the ceremony and/or on HACC's social media sites.

3. What is e2Campus and what is it used for?

e2Campus is HACC's free alert system that allows you to stay informed quickly when the College has immediate announcements or emergencies. You can sign up to receive alerts via text messaging and/or email . For more information and to sign up, please visit www.hacc.edu/e2Campus.

While campuses are closed due to the coronavirus pandemic, the College will not use e2Campus for weather-related announcements. Instead, the College will follow these guidelines: <https://hacc.edu/Students/CollegeCalendars/Weather/>.

4. I am having a lot of problems with Examity, including waiting a long time for the proctor when I have a scheduled appointment, taking a long time to verify my photo ID and having to remove equipment, like a printer, off my desk. This is causing me more stress and affecting my performance on the test! What can be done?

If you have technical problems with Examity, including long wait times, please use the 24/7/365 live "Chat with an Expert" button on your Examity dashboard. Once you connect with a proctor, you may also use the chat feature. You can also call or email Examity to request support.

Additionally, you may send an email to Elisa Cohen, HACC's assistant director of testing, at escohen@hacc.edu.

We understand the stress of testing and want to work towards making it a more efficient process that maintains the integrity of the testing conditions for all students.

5. Where can I learn more ways to support my child's financial growth?

The webinar, "[Supporting Your Student's Financial Growth While in College](#)," provided by PSECU discusses how you can support your child's financial growth while they attend college.

PSECU's Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please **do not** include personal information (such as your bank account number and social security number) in your email message.

6. I am a nursing student. Will we still attend clinicals even though the coronavirus cases are rising in Pennsylvania?

Yes. Nursing students will continue to attend clinicals, using the required personal protective equipment (PPE) for protection, to meet the course outcomes as long as clinical partners open spaces for our students.

7. Is it true that the College is going to post a request for proposal (RFP) for counseling services for students?

The College is continually reviewing processes, procedures and partnerships to ensure that we are best serving our students.

In November 2020, HACC's contracted service plan for student counseling (in place for one year) will expire with Mazzitti & Sullivan, our comprehensive clinical mental health counseling service provider. As part of our normal practices to ensure quality services to our students, the College will issue an RFP. This RFP is a standard business practice, meant to assess the best available options for you. You are our top priority!

Mazzitti & Sullivan has been encouraged to respond to the RFP. If they are chosen from the RFP process, nothing will change. You will be updated on the status of the RFP process in December.

Although our contract with Mazzitti & Sullivan is through November 2020, they have agreed to extend the contract through Jan. 11, 2021, to ensure you will have access to counseling services through fall and winter 2020.

The selected provider from the RFP will be in place by the spring 2021 semester. If you have any questions or concerns, please do not hesitate to speak with your advisor or counselor. You may also submit questions via hacc.edu/Feedback.



800-ABC-HACC

HACC recognizes its responsibility to promote the principles of inclusion and equal opportunity in employment and education. Therefore, it is the policy of HACC, in full accordance with the law, not to discriminate in recruitment, employment, student admissions, and student services on the basis of race, color, religion, age, political affiliation or belief, gender, national origin, ancestry, disability (physical or intellectual based challenges), place of birth, General Education Development Certification (GED), marital status, sexual orientation, gender identity or expression, veteran status, genetic history/information, or any other legally protected classification. Inquiries should be directed to the Office of the President, One HACC Drive, Harrisburg, Pa. 17110, telephone 717-736-4100.