

**Subject:** Important Remote Updates and Questions Answered – Oct. 21, 2020  
**Date:** Wednesday, October 21, 2020 5:17:06 PM

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Greetings!

It is already time to start making your plans for winter and spring 2021 classes! Please note important registration details below:

- Winter and spring registration for military and veteran students begins Oct. 26. To learn more, military and veteran students should visit [hacc.edu/SupportMilitary](http://hacc.edu/SupportMilitary).
- Winter and spring registration for continuing HACC students begins Oct. 28. Please visit [hacc.edu/RegisterOnline](http://hacc.edu/RegisterOnline) for more information.
- Continuing HACC students can register before new HACC students.
- Please meet with your advisor to ensure you're prepared when registration begins.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

*Thank you!*

John J. "Ski" Sygielski, MBA, Ed.D.  
President & CEO  
HACC, Central Pennsylvania's Community College

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**1. When can students see courses and register for spring 2021?**

Winter and spring 2021 registration begins soon for all continuing and future HACC students:

- Priority registration for military and veterans begins Oct. 26.
- Continuing student registration begins Oct. 28.
- New student registration begins Nov. 9.

Continuing students can get [remote registration and advising support](#) by attending drop-in registration and advising hours or by calling 717-780-2498 to schedule an advising appointment.

Before registering for classes, continuing students are encouraged to check in with their advisors to ensure their academic plans are keeping them on track to graduate.

Continuing students who do not need an advising code can start to register for classes immediately on their registration date.

Continuing students who need an advising code to register should reach out to their assigned advisors to get their advising codes.

If continuing students want to learn how to self-register, they can sign up for a [registration lab](#).

New students will be contacted by HACC employees to guide them through the advising and registration process. New students who aren't sure where to start can email [orientation@hacc.edu](mailto:orientation@hacc.edu) for help with their next steps.

## 2. If I drop my classes, will I get an “F” grade?

We recommend that you ask for help if you are experiencing difficulties and thinking about [withdrawing](#) from classes. Please contact [successcoach@hacc.edu](mailto:successcoach@hacc.edu) for help.

Students who need to drop a course can do so through their [myHACC](#) portal. You can withdraw at any time from the date of registration through the last day of the drop/withdrawal period and before the end of the tuition refund period. The dropped courses will not appear on student's transcript.

A “W” grade is awarded to students who drop courses after the tuition refund period has ended and through the last day of the drop/withdrawal period. The “W” grade will appear on student's transcript.

## 3. Who can I contact if I need technical support with a device or software?

The Learning Commons is excited to announce the expansion of our [chat services](#) to include user and technical support for students. The chat will assist with quick troubleshooting and provide technical advice for students who may be experiencing difficulties with their devices, e-mail, Google Drive, Office365, Zoom, D2L/Brightspace and other items that User Support would ordinarily help with.

Chat is staffed by a real, live person Monday-Friday from 7 a.m. to 6 p.m., Eastern Time.

- 4. I know HACC has made the decision to make most classes remote for the spring 2021 semester. Is there any way to consider doing labs in person so we can get the hands-on experience that we should be getting?**

Some classes will have hands-on labs. Faculty have developed appropriate experiences for remote lab work for other classes.

- 5. I'm currently in quarantine for about 12 days due to my wife getting a positive COVID-19 test result. My professor said I should reach out to the COVID-19 response team at HACC. Assuming this is correct, is there any information that I need to provide, since specific documentation of my wife's status would be a violation of HIPAA rules?**

You will need to quarantine for 14 days and then you will be permitted back to campus if you are symptom-free.

Additionally, should you develop any of the symptoms associated with COVID-19, please:

- Refrain from coming to campus or return home if already on campus
- Contact your instructor to make alternate arrangements
- Check with your primary healthcare provider
- Notify the College by emailing [corona@hacc.edu](mailto:corona@hacc.edu)
- Self-isolate to meet [PA Department of Health and CDC Requirements](#)

- 6. My professor told me that it is my choice whether or not I come to my on-campus lab today even though I have come into contact with someone suspected or confirmed of having COVID-19. The HACC wellness screening form asks if I have come into contact with anyone suspected of or confirmed or having COVID-19. What should I do?**

You should quarantine for 14 days, and you may return to campus if you are still symptom-free at that time.

Additionally, should you develop any of the symptoms associated with COVID-19, please:

- Refrain from coming to campus or return home if already on campus
- Contact your instructor to make alternate arrangements
- Check with your primary healthcare provider
- Notify the College by emailing [corona@hacc.edu](mailto:corona@hacc.edu)
- Self-isolate to meet [PA Department of Health and CDC Requirements](#)

- 7. When will the estimation of fees be updated for the Nursing Program? Will a**

**breakdown be provided explaining what we are being charged for? For example, there is an insurance fee, but what exactly is being insured if the program is not liable for any harm?**

Nursing fees include the following:

- **Clinical fee:** Our current student-to-instructor ratio is about seven students to one instructor. To offset the cost of having small clinical group sizes, the clinical fees help underwrite the cost of additional faculty needed to run programs. This cost to the College increased this year, as clinical sites are only allowing a 4:1 ratio, but the clinical fees for students have not been increased. Faculty are still needed to evaluate skill validations (video or face-to-face), even when clinical experiences are held remotely.
- **Assessment Technologies Institute (ATI):** Students pay to use the ATI products each semester. This has not changed with remote instruction.
- **Insurance:** Student liability insurance is paid by semester. This provides liability insurance at the low cost of \$25 each semester. HACC has chosen this option over requiring students to pay the liability insurance upfront. Many programs across Pennsylvania require students to pay the entire amount upfront. HACC felt this was not a good option, as students sometimes switch career paths, and the money is not refundable. To get the reduced rate, students must pay the fees each semester that they are registered and taking any nursing course.
- **Course Fee:** This fee offsets the cost of lab supplies. As a result of COVID-19, extra supplies were added to the student lab bags and NO extra cost was incurred by the student. Face shields, extra personal protective equipment (PPE) and the supplies that would normally have been in the lab have been added to the lab bags.

**8. Some teachers are not showing up for classes when they are scheduled. We're paying the same cost for classes with staff who are not supportive.**

If you have a concern about an instructor, please contact one of the school deans:

- Jennifer Baar, School of Business, Technology and Industry, [jnbaar@hacc.edu](mailto:jnbaar@hacc.edu)
- Leslie Boon, School of Liberal Arts, [lmboon@hacc.edu](mailto:lmboon@hacc.edu)
- Mike Corradino, School of Science and Math, [mccorrad@hacc.edu](mailto:mccorrad@hacc.edu)
- Dory Uhlman, School of Health Science, [dsuhlman@hacc.edu](mailto:dsuhlman@hacc.edu)

**9. How will the College handle weather announcements during the COVID-19 pandemic? If there are delays or closures for HACC campuses, will that affect remote working, remote instruction and virtual learning courses?**

If there is a weather announcement regarding campus closures, it will *only* affect

employees and students approved to be on campus. All other remote work, remote instruction and virtual learning courses will continue as scheduled.

We will communicate directly to the students and employees who are approved to be on a HACC campus. Therefore, we will not be distributing a collegewide e2Campus message. In addition, we will not notify the local media.

Instead, we will:

- Update the [HACC](#) website
- Send an email to employees who are approved to be on campus
- Send an email to students who are approved to be on campus
- Post an announcement to the collegewide [Facebook](#) and [Twitter](#) accounts

Please see the “Weather Announcement Process During COVID-19” tab on [hacc.edu/Weather](http://hacc.edu/Weather) for more information.

**10. On the days when we have inclement weather and students are unable to travel to campus, what type of instruction will they receive from home?**

Students will receive information from faculty about the plan for the day if their on-campus class is canceled due to inclement weather. Students may be asked to participate in a Zoom class meeting or may be provided with an at-home lab assignment. Students may need to make arrangements to come to campus on a different date to make up the class that was canceled.

**11. When will the list of spring 2021 approved hands-on courses be added to [hacc.edu/Coronavirus](http://hacc.edu/Coronavirus)?**

The list of approved hands-on courses are on the website [hacc.edu/Coronavirus](http://hacc.edu/Coronavirus).

**12. What is the status of the [PSECU ATMs](#) on HACC’s Harrisburg, Lancaster and York campuses?**

Within the next two weeks, the three on-campus ATMs will be closed and will remain closed until the campuses reopen in May 2021. This timeline is tentative and subject to change.

Signage reflecting this will be placed on the ATMs, and customers will be directed to the nearest usable ATMs located off campus. Customers may also visit [psecu.com](http://psecu.com) and use the Find an ATM locator or use the PSECU mobile app.

Please contact Jennifer Nicrone, PSECU community manager, with any questions at [jnicrone@psecu.com](mailto:jnicrone@psecu.com) or 717-461-6750.

**13. I wasn’t able to attend Dr. Ski’s Zoom session with students on Oct. 20. Was it**

**recorded?**

Yes. The Zoom session was recorded and can be found [here](#).

[hacc.edu](http://hacc.edu)



**800-ABC-HACC**

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