

**Subject:**  
**Date:**

Important Remote Updates and Questions Answered – Nov. 11, 2020  
Wednesday, November 11, 2020 4:53:29 PM

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Greetings!

Pennsylvania continues to break records for the number of [positive cases of COVID-19](#) reported on a daily basis. I know that it is difficult to remain vigilant and careful, but we must continue to observe [health and safety mandates](#) in order to keep one another as safe as possible.

Please continue to wear a mask whenever leaving your home, wash your hands regularly and follow physical distancing guidelines. I remain deeply grateful for the many colleagues across the College who work diligently to make sure individuals on our campuses are protected. Your efforts do not go unnoticed!

All HACC students are invited to attend a Zoom session with me on **Nov. 17 at 3 p.m.** Details are below:

**[Zoom information is redacted for security purposes.]**

For the Zoom session, please:

- Log in at least five minutes before the session begins. The Zoom meeting will be closed to new participants at the start of the session.
- Use the chat feature to ask questions, and HACC employees and I will respond.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

*Thank you!*

John J. "Ski" Sygielski, MBA, Ed.D.  
President & CEO  
HACC, Central Pennsylvania's Community College

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- 1. I am graduating in December and would like to order my cap and gown. When can we expect to be able to get them? Graduation is only about 40 days away, and I want them before Dec 15.**

Student graduation regalia (cap, gown and tassel) is available and can be ordered from <https://bookstore.hacc.edu>. After selecting your campus from the homepage, please click Shop and then choose Graduation. Shipping is free for all online orders.

- 2. If a teacher is not answering questions about specific assignments and we can't complete them, what should we do? They won't answer for a week or more.**

If your instructor is not answering questions, please email Dr. Kathy Doherty, associate provost of Academic Affairs, at [ktdohert@hacc.edu](mailto:ktdohert@hacc.edu). She will review your concern and help you resolve it. Faculty should be responding to emails within two business days.

- 3. I recently heard that my finances and future employment may be intertwined. Is this true?**

We make it our mission to help you land YOUR dream job. The webinar, "[Finances and Future Employment](#)," provided by PSECU, reviews how the two are intertwined. The webinar also discusses how your credit may impact your ability to get a job.

PSECU's Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at [jnicrone@psecu.com](mailto:jnicrone@psecu.com) to schedule an appointment.

Please **do not** include personal information (such as your bank account number and social security number) in your email message.

- 4. I'm graduating this December. While I understand we can't come together at the Giant Center to celebrate, is there a way my family or friends can support me virtually?**

We're #HACCproud of our graduates!

By Nov. 15, please encourage your family, friends and supporters to complete this online [form](#) providing their congratulatory message and best wishes. Their

submission may even be shared during the ceremony and/or on HACC's social media sites.

[hacc.edu](http://hacc.edu)



800-ABC-HACC

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