

**Subject:** Important Instruction and Student Services Updates and Questions Answered – Sept. 1, 2021  
**Date:** Wednesday, September 1, 2021 7:34:05 PM

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Greetings.

As the fall semester begins, we'd like to remind you of the hours and availability of our student services. Please note that we are still offering student services remotely. In addition, some services will have a presence on campus for those of you who are on campus or have scheduled appointments. HACC's student services include (but are not limited to):

- [Advising](#)
- [Bookstore](#)
- [Campus Fitness Center – Lancaster](#)
- [Campus Fitness Center – Harrisburg](#)
- [Career Development](#)
- [CARE Center](#)
- [Computer Help Desk](#)
- [Dining Services](#)
- [Financial Aid](#)
- [Global Education](#)
- [KEYS](#)
- [Learning Commons \(Computer Labs/Library/Tutoring/Testing/User Support\)](#)
- [Library Chat \(24/7 Chat Coverage\)](#)
- [Military and Veteran Affairs](#)
- [New Student Orientation](#)
- [Online SmartThinking Tutoring](#)
- [Public Safety Center](#)
- [Registrar](#)
- [Remote Proctoring](#)
- [Student Access Services](#)
- [Student ID and Parking Passes](#)
- [Title IX](#)
- [Transfer Services](#)
- [Welcome Center](#)

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

*Thank you!*

John J. "Ski" Sygielski, MBA, Ed.D.  
President & CEO  
HACC, Central Pennsylvania's Community College

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### 1. Will there be any COVID-19 vaccination clinics located at HACC's campuses?

HACC is honored to be included as a site for COVID-19 vaccination clinics. UPMC is managing the entire process. UPMC has hosted COVID-19 vaccination [clinics](#) at the

Harrisburg and Lancaster campuses. Students and employees may find more information on clinics in their regions hosted by UPMC at [Vaccine.UPMC.com](https://www.upmc.com/healthcare/vaccine).

The upcoming clinic is available at this location:

UPMC Memorial (approximately 1.6 miles from HACC's York Campus)

Sept. 8; 4-6 p.m.

Outpatient Services, Entrance B, 1701 Innovation Drive, York

The clinics are open to the public.

For more information and to pre-register, please visit [Vaccine.UPMC.com](https://www.upmc.com/healthcare/vaccine).

## 2. **What cleaning/mitigation efforts have been completed in HACC buildings for the return of some employees and students this fall semester?**

While many HACC employees and students were away from our campuses, facilities employees were busy preparing for their return. Please note the following measures:

- All spaces in the buildings have been cleaned and disinfected.
- A multilayered cleaning approach was used to sanitize spaces:
  - Remove dirt
  - Sanitize with disinfecting spray
  - Use electrostatic disinfecting spray guns and disinfecting units as needed
- Plexiglass has been installed in student-facing areas.
- Classrooms are set up for six-foot distancing.
- All students and employees wear masks in all HACC buildings.
- Hand sanitizing and surgical mask distribution stations are conveniently placed throughout the buildings.
- HVAC units have been assessed and modified for airflow and filtration.
- Portable units that recirculate and purify air will be located in common areas. Delivery of these units is expected by the end of September.

## 3. **Can I come on campus if I had indirect contact with someone who tested positive for COVID-19?**

If you have had **indirect contact** with someone who tested positive for COVID-19 (even if you are fully vaccinated), please email [corona@hacc.edu](mailto:corona@hacc.edu) to notify us, and we will work with you to determine if it is safe for you to come on campus.

However, if you are experiencing COVID-19 symptoms, tested positive or had **direct contact** with someone who tested positive for COVID-19 (even if you are fully vaccinated), please email [corona@hacc.edu](mailto:corona@hacc.edu) and do NOT come to campus.

If there are any questions/concerns, please feel free to contact us at [corona@hacc.edu](mailto:corona@hacc.edu). HACC's safety office can help direct each individual circumstance to the corresponding action plan.

## 4. **I'm taking classes this fall. How do I order my course materials?**

The list of required and optional course materials for fall 2021 is available on the [bookstore website](#). Please note the following:

- There will be a \$4.95 shipping fee for each order shipped via UPS.
- Customers placing a web order will have the option to pick up their order at any campus bookstore during open store hours.
- All bookstores are open Monday-Thursday from 8 a.m.-4:30 p.m.

Textbooks and other required course materials need to be pre-ordered even if you choose in-store pickup.

- All orders for textbooks and other course materials should be placed online through the fall 2021 semester.
- Not all textbooks and other course materials will be available to purchase at all campus bookstore locations.
- School and office supplies and HACC-imprinted merchandise (such as clothing and gift items) will be available to purchase at all campus bookstore locations.
- Apple® products will be available to purchase in the Harrisburg Campus bookstore or online.
- There is no bookstore on the Lebanon Campus. Customers can pick up their orders at the Learning Commons Desk on the third floor of the building.

**5. How will the College handle weather announcements during the fall 2021 semester?**

If there is a weather announcement regarding campus closures, it will only affect employees and students involved in on-campus classes and services. All other remote work, remote instruction and virtual learning courses will continue as scheduled.

Please see the “Weather Announcement Process During COVID-19” tab on [hacc.edu/Weather](https://hacc.edu/Weather) for more information and our communication methods for notifications.

**6. Since it is the first week of classes, can you please remind me what food options are available? I’m taking on-campus classes on different days throughout the week.**

We’re pleased to expand our on-campus class options for the fall semester.

To learn what dining options are available, please visit [hacc.edu/Dining](https://hacc.edu/Dining).

**7. How can I get my student ID?**

We know you have been waiting patiently for this time, and we are delighted to welcome you back. To be considerate of your time and ensure a smooth process, we are offering appointments for students to receive their photo ID. Please check your HAWKMail account for an email about scheduling an appointment. Timelines and updates can be found at [hacc.edu/StudentID](https://hacc.edu/StudentID).

**8. Are there any upcoming events to help me prepare for job interviews?**

All HACC students are invited to attend “HACC Presents: How to Rock the Interview and Land the Job” on Oct. 14, 2021, from 6-7:15 p.m.

This is a free virtual event. HACC alumni and other volunteers will conduct mock interviews and share tips with students.

To register for the virtual event, please [complete this form](#).

Thank you!

[hacc.edu](https://hacc.edu)



**800-ABC-HACC**

**HACC recognizes its responsibility to promote the principles of inclusion and equal opportunity in employment and education. Therefore, it is the policy of HACC, in full accordance with the law, not to discriminate in recruitment, employment, student admissions, and student services on the basis of race, color, religion, age, political affiliation or belief, gender, national origin, ancestry, disability (physical or intellectual based challenges), place of birth, General Education Development Certification (GED), marital status, sexual orientation, gender identity or expression, veteran status, genetic history/information, or any other legally protected classification. Inquiries should be directed to the Office of the President, One HACC Drive, Harrisburg, Pa. 17110, telephone 717-736-4100.**