

Subject:
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Important Instruction and Student Services Updates and Questions Answered – April 21, 2021
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Greetings.

There is a lot going on as we near the end of the spring semester. I applaud every one of you for your dedication to your education, especially in the midst of the ongoing racial unrest happening across the country. As noted in the email that I sent on April 20, you are encouraged to [focus on your well-being](#) in the days and weeks ahead (and always). If you have suggestions about additional ways that the College can offer support, please let me know.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania's Community College

1. How were students notified that they must submit an online form to be featured in the spring 2021 virtual Commencement ceremony?

Students eligible to graduate in the spring and summer 2021 semesters were notified in various ways, including:

- Email blasts
- myHACC alert
- Navigate

- Social media posts
- Weekly emails from Dr. Ski

If you have additional questions, please contact Commencement@hacc.edu.

2. Does the College receive updates from Mazzitti & Sullivan?

Yes. We receive quarterly updates from Mazzitti & Sullivan that include:

- The number of students who have used services
- The number of sessions
- Students' level of satisfaction

From Nov. 12, 2020, to Feb. 11, 2021:

- Of the 34 students who reached out to Mazzitti & Sullivan EAP Services, 46 mental health counseling appointments took place.
- This is comparable to the student participation for counseling services before the College began using Mazzitti & Sullivan EAP Services.
- Students report a high satisfaction level with Mazzitti & Sullivan EAP Services. Forty-three percent reported being very satisfied, and 43% reported being satisfied.

3. I read somewhere that social media quizzes can be used to access my personal information. Is this true?

While social media challenges and quizzes can be fun, you may be providing important information while you're completing them. To learn more, please visit <http://bit.ly/PSECUsocialQuiz>.

PSECU's Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please do not include personal information (such as your bank account number and social security number) in your email message.

4. Where do I report my exposure to COVID-19?

If you have been exposed to COVID-19, please send an email to corona@hacc.edu.

hacc.edu



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