


**SOUTH CENTRAL TASK FORCE
2024 HOMELAND SECURITY CONFERENCE
VERSION 02/16/24**

DAY 1 - TUES, 4/2/24	0900 - 1015	1030 - 1200	1245 - 1415	1430 - 1600
SESSION	GENERAL SESSION #1 / KEYNOTE SESSION - SCTF STATE OF THE TASK FORCE REPORT / SCTF 2024 MRS. SMITH AWARDS		GENERAL SESSION #2A - THE UVALDE TX REPORT: WHAT DOES IT MEAN FOR SCTF? / GENERAL SESSION #2B - MANAGING LARGE, COMPLEX INCIDENTS CASE STUDY: THE MAUI WILDLAND FIRES	
SPEAKER	Robert Shively, SCTF Chair & Martyn Nevil, SCTF Program Manager		#2A - Frank G. Fernandez, B4S Management Strategies Group, LLC / #2B - Martyn Nevil & Lexi Passaro, SCTF AHIMT	
DAY 2 - WED, 4/3/23	0830 - 1000	1015 - 1145	1245 - 1415	1430 - 1600
SESSION	GENERAL SESSION #3 - SUNRISE THROUGH THE DARKNESS - LEARNING TO LIVE AGAIN AFTER TRAGEDY WITH FAITH, HOPE AND LOVE	RISK AND VULNERABILITY ASSESSMENTS	CYBERSECURITY ON A SHOESTRING BUDGET	ARMED INTRUDER PREPAREDNESS RESPONSE & LESSONS LEARNED
COORD / SPEAKER	Officer Will Jimeno, New York / New Jersey Port Authority Police Dept.(Ret)	SGT. Scott Rossman, PA State Police	Chuck Gouldner - Member BI&I SC and HE&RCO (Ret)	Gary LeGore - Principal Liontide Services, FBI (Ret) and Member SCTF BI&I SC
SESSION		CRIMINAL INVESTIGATIONS USING CELLULAR TECHNIQUES	OVERVIEW OF PACIC AND ITS OPERATIONS	BREAKING THE SILENCE: UNMASKING EMOTIONAL TRIGGERS IN EMERGENCY RESPONDER LEADERSHIP
COORD / SPEAKER		Lt. Matthew Bonin, PA State Police - Bureau of Criminal Investigation	Analyst and Member of the PaCIC Command Staff	Kim Lee Kenawell, Behavioral Health Specialist, SC MRC and Denise L. Dellone, Safety Officer, PA Psychiatric Institute
SESSION		ESF-8 ASSET REVIEW AND PA HEALTHCARE PREPAREDNESS PROGRAM OVERVIEW	EMS INSIGHT: NAVIGATING SPECIAL EVENT PREPAREDNESS	THE TRUTHS, MYTHS & LEGENDS OF THE PLANNING PROCESS
COORD / SPEAKER		Thomas Alsted, Emergency Preparedness Coordinator, EHSF	Thomas Alsted, Emergency Preparedness Coordinator, EHSF	SCTF AHIMT Leaders
SESSION		3RD CIVIL SUPPORT TEAM (CST): RESPONSE TO A WMD INCIDENT	MANAGING THE FIRST OPERATIONAL PERIOD: FROM PEN & PAPER TO THE PLANNING P	THE DISASTER RESPONSE MOBILIZATION (MOB) CENTER: K-6
COORD / SPEAKER		2LT Morgan Flamm, Survey Team Leader and CPT Nicholas VanLeuven, Science Officer 3rd Civil Support Team, PA National Guard	SCTF AHIMT Leaders	South Central Medical Reserve Corps: Environmental Health Team (Applied Public Health)
SESSION			WHAT IF IT IS NOT A CRISIS?	
COORD / SPEAKER			Janet Kacskos, Director of Communications - Millersville University and Duane Hagegans, Professor - Millersville University and SCTF PIO	
DAY 3 - THUR, 4/4/24	0830 - 1000	1015 - 1145	1245-1500	
SESSION	DERAILMENTS, STRIKES AND HACKINGS - THE IMPACT ON OUR FOOD SUPPLY AND HOW RESPONDERS MIGHT BE INVOLVED	ENCOUNTERING DANGEROUS DOGS, BASIC LIVESTOCK RESPONSE AND LEGAL ANIMAL SEIZURES	GENERAL SESSION #4 / CONFERENCE CLOSING: OPTIMIZING HUMAN PERFORMANCE IN HIGH-RISK AND LETHAL INDUSTRIES	
COORD / SPEAKER	Michael Sharon, USDA Office of Homeland Security	Colleen Shelly, PA Academy for Animal Care and Control	Lieut. Jason Brezler, FDNY Squad 252, Major - US Marine Corps Reserve and Founder, Leadership Under Fire	
SESSION	POISONS, POISON CENTERS AND POISON INJURY PREVENTION	BUILDING RESILIENT COMMUNITIES: AN OVERVIEW OF EHSF PUBLIC HEALTH AND HEALTHCARE COALITION 101		
COORD / SPEAKER	Kevin C. Osterhoudt, MD - Medical Director, Poison Control Center @ CHOP & Lauren T. Murphy, MD - Consultant Toxicologist - Temple University	Brittney Fuhrman and Violet DeStefano, Public Health Specialists, EHSF and Adam Frymoyer, Readiness and Response Coordinator, Keystone Healthcare Coalition		
SESSION	IMPROVING YOUR PREPAREDNESS WITH ACTIONABLE AAR'S	SCTF TRAINING AND EXERCISE PROGRAM		
COORD / SPEAKER	Scott Mickalonis, Penn State Health	Michele Parsons and Andy Megonnel, SCTF T&E WG Leadership Team		
SESSION	THINKING ANALYTICALLY, POLITICALLY & CRITICALLY: AN EMERGENCY LEADERS MINDSET	EAST PALESTINE DERAILMENT & ITS IMPACTS UPON THE COMMONWEALTH		
COORD / SPEAKER	Jerry Ozog, SCTF AHIMT Team Leader	Panel: Brian Moore - PA DEP, Julie Miller - PA DOH, Greg Noll - SCTF		
SESSION	HELP - MANAGING EXPECTATIONS, LONG-TERM CARE PERSPECTIVES DURING AN EMERGENCY			
COORD / SPEAKER	Jonathan Bogush, MPH; Long Term Care Regional Director Strategic Resiliency, South Central Long Term Care Rise (SC LTC RISE)			

<p>SOUTH CENTRAL TASK FORCE</p> <p>2024 HOMELAND SECURITY CONFERENCE PROGRAM</p> <p>(UC//FOUO)</p>	
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CONFERENCE THEME: WHERE IS THE SCTF HIGH GROUND?

CONFERENCE OBJECTIVES

- Provide a forum for the SCTF membership to meet and network as a single, integrated organization.
- Provide training and educational opportunities for the SCTF membership.
- Provide opportunities for cross-discipline training, education and networking within the Task Force.

TUESDAY, APRIL 2ND - ANNUAL OPEN MEETING

These events are open to all members of the Task Force, participating agencies and organizations, and elected officials and representatives from those governmental entities within the nine-county South Central region. The session is an open educational session with a keynote speaker and general session presentations.

0830 - OPENING AND WELCOME

Robert Shively
 SCTF Chairperson, Cumberland County Dept. of Public Safety

Martyn Nevil
 SCTF Program Manager

GENERAL SESSION #1 – SCTF: THE FUTURE / ANNUAL STATE OF THE TASK FORCE REPORT / 2024 SCTF MRS. SMITH AWARDS

SCTF Leadership Team
 Robert Shively, Cumberland County Dept. of Public Safety
 Chris Fisher, Dauphin County Dept. of Public Safety
 Richard Fultz, Perry County Emergency Management Agency
 Martyn Nevil, SCTF Program Manager

1200 – 1245 - LUNCH

GENERAL SESSION #2A – THE US DOJ REPORT ON THE UVALDE, TX SCHOOL SHOOTING

On May 24, 2022, a mass shooting at Robb Elementary School in Uvalde, Texas, shook the nation. With just two days left in the school year, a former student armed with an AR-15 style assault rifle took the lives of 19 students and two teachers, physically injured at least 17 others, and left countless families, friends, and a community grief-stricken for their unimaginable loss. In the aftermath of the tragedy, there was significant public criticism of the law enforcement response to the shooting. At the request of then Uvalde Mayor Don McLaughlin, the U.S. Department of Justice (DOJ) announced on May 29, 2022, that it would conduct a Critical Incident Review (CIR) of the law

enforcement response to the mass shooting. Recognizing that nothing can undo the pain that has been inflicted on the loved ones of the victims, the survivors, and the entire community of Uvalde,” the Attorney General stated that the goal of the CIR was to “assess what happened and to provide guidance moving forward.”

Frank G. Fernandez, B4S Management Strategies Group LLC
Member, Critical Review Team

GENERAL SESSION #2B – MANAGING COMPLEX INCIDENTS – THE LAHAINA MAUI WILDLAND FIRE

Lahaina, Maui is often known as the Land of the Merciless Sun. This session will examine an incident which began as a Type 5 local response and expanded to Type 1 incident with rapidly expanding complexity. Topics will include a discussion of the NIMS incident complexity analysis guidance, resource management considerations for a remote jurisdiction, scalable incident operations and information management processes.

Marty Nevil, SCTF Program Manager and SCTF AHIMT Leader
Lexi Passaro, Dauphin County Dept. of Public Safety and SCTF AHIMT Member

WEDNESDAY, APRIL 3RD

MORNING GENERAL SESSION (0830 to 1000)

GENERAL SESSION #3 – SUNRISE THROUGH THE DARKNESS: LEARNING TO LIVE AGAIN AFTER TRAGEDY WITH FAITH, HOPE AND LOVE

On September 11th, 2001, Port Authority Police Officer, William Jimeno, left his home unsuspecting of what the day was about to hold. Just a few hours later he lay crushed beneath the Twin Towers' 220 stories of concrete, steel, and glass. Most of his team had already died. He and his sergeant were helplessly trapped. The pain and anguish had only begun.

Many have seen Oliver Stone's World Trade Center, which depicted this horrific day and the rescue of Will and his Sergeant, John McLoughlin. Surviving the initial collapse was only part of the story. Multiple surgeries, forced retirement, survivor's guilt, depression, and learning to live again with PTSD were waiting outside of the rubble.

Will has teamed with clinical psychologist, Michael Moats, to share his message of faith, hope, and love and how these three things helped him navigate the uncharted waters of learning to live again after the tragedy of September 11th. Although Sunrise Through the Darkness speaks directly to first responders, Will's message is relatable to anyone who has suffered trauma or loves someone who has. His book *Sunrise Through the Darkness* marked the 20-year anniversary of 9/11 and gives honor to those that died through Will's continued work of healing and serving others.

Officer Will Jimeno, New York / New Jersey Port Authority Police Dept. (Ret)

MORNING WORKSHOP SESSIONS (1015 TO 1145 HOURS) – see matrix for specific schedule.

LUNCH (1145 – 1245 HOURS)

AFTERNOON WORKSHOP SESSIONS (1245 TO 1600) – see matrix for specific schedule.

THURSDAY APRIL 4TH

MORNING WORKSHOP SESSIONS (0830 TO 1145 HOURS) – see matrix for specific schedule.

LUNCH (1145 – 1245 HOURS)

AFTERNOON GENERAL SESSION #4 AND CLOSING (1245 TO 1500)

GENERAL SESSION #4 – OPTIMIZING HUMAN PERFORMANCE IN HIGH RISK AND LETHAL INDUSTRIES

Leaders and operators in high-risk industries commonly navigate complex problem sets where favorable outcomes demand optimal human performance under pressure. Leaders and operators function in a time-competitive and resource constrained environment where uncertainty, ambiguity, friction and risk are pervasive. High-risk public and private industries have made great strides in advancing their understanding of the physical sciences as they relate to the operational environment but have neglected the scientific disciplines that inform leaders on human performance. This presentation explores human and mental performance resources, concepts and practices which have been programmatically implemented by elite sports teams, military special operations communities and more recently the Fire Department of New York (FDNY). Leaders are introduced to best practices in optimizing human performance through a comprehensive cycle of command that includes the phases of preparation, execution, reflection and learning. This program also includes a candid segment on mental health that examines anecdotal and empirical evidence which offers an increasingly optimistic view on man's resilience to stress.

Jason C. Brezler, Lieut. – FDNY Squad 252, Major – U.S. Marine Corps Reserve and Founder of Leadership Under Fire,

WORKSHOP DESCRIPTIONS (Alphabetical Order)

3RD CIVIL SUPPORT TEAM: RESPONSE TO A WMD INCIDENT

Speaker: 2LT Morgan Flamm, Survey Team Leader, 3rd Civil Support Team, PA National Guard and CPT Nicholas VanLeuven, Science Officer, 3rd Civil Support Team, PA National Guard

Description: The 3rd Civil Support Team (CST) is an element of the PA National Guard that is based at Fort Indiantown Gap. CST members will go over the reconnaissance and identification of unknown substances in a laboratory setup. The team will also highlight the process in which the down range team relays information to the Science Officer and the operations section to formulate a sample plan in line with the down range findings. A plan will be developed by the team to extract samples from key areas of the setup to run in the mobile lab for field confirmatory identification, which will help inform the incident commander of any hazards on scene.

ARMED INTRUDER PREPAREDNESS, RESPONSE AND LESSONS LEARNED

Speaker: Gary LeGore, FBI (Retired), Principal – Liontide Services and Member and SCTF BI&I Subcommittee

Description: This workshop will cover the ALERRT concept of response to an armed intruder. The session will include case studies and lessons learned from past shootings such as Virginia Tech. It will also include how the emergency responders in the South Central PA Region have coordinated an integrated emergency response process to more efficiently and quickly respond to victims of an armed intruder event without sacrificing their time to neutralize the shooter.

BREAKING THE SILENCE: UNMASKING EMOTIONAL TRIGGERS IN EMERGENCY RESPONDER LEADERSHIP

Speakers: Kim Lee Kenawell, Behavioral Health Specialist, South Central Medical Reserve Corps
Denise L. Dellone, Safety Officer, Pennsylvania Psychiatric Institute

Description: This session will delve into critical aspects of mental health within emergency services, addressing the pervasive issue of stigma and its impact on individuals. Participants will gain insights into the nuanced distinctions between Critical Incident Stress Management (CISM) techniques, exploring the effectiveness of defusings versus debriefings. The discussion will also touch upon the delicate balance between under and overusing CISM strategies, emphasizing the importance of tailored approaches. Additionally, the session will provide practical guidance on fostering self-care and team care, recognizing their pivotal roles in sustaining the well-being of emergency service personnel.

BUILDING RESILIENT COMMUNITIES: AN OVERVIEW OF EHSF PUBLIC HEALTH AND HEALTHCARE COALITION 101

Speakers: Brittney Fuhrman, MPH; Public Health Specialist, Emergency Health Services Federation
Violet DeStefano, MRC; Public Health Specialist, Emergency Health Services Federation
Adam Frymoyer, Readiness and Response Coordinator, Keystone Healthcare Coalition

Description: This workshop aims to comprehensively examine the EHSFs Public Health Program, offering a thorough analysis of the activities undertaken in 2023 and providing insights into upcoming initiatives. Additionally, an update on the South Central Medical Reserve Corps will be presented. Furthermore, participants will be provided with a foundational understanding of the Healthcare Coalition through a dedicated session. Your active participation in this workshop is encouraged to enhance your knowledge and contribute to the success of public health initiatives in our region.

CRIMINAL INVESTIGATIONS USING CELLULAR TECHNOLOGY

Speaker: Lieut. Matthew Bonin, PA State Police, Bureau of Criminal Investigation – Cellular Analysis Technicians Unit

Description: This workshop will focus on the topic of law enforcement responses to persons with mental illness, and Mr. Rohrer's doctoral studies in this topical area. Focus will be upon best practices that are supported by the literature, such as the Crisis Intervention Team (CIT) program model and the co-responder mental health team / crisis response team model, as well as other strategies that work toward improving police-citizen interactions.

CYBER SECURITY ON A SHOESTRING BUDGET

Speaker: Chuck Gouldner, HE&RCO (ret) and Member SCTF BI&I Subcommittee

Description: It is estimated that 2,200 cyber-attacks happen per day, with a cyber-attack happening 92 times per hour. Small and medium enterprises account for 57% of these attacks. Most of these could have been easily avoided. For government organizations, small businesses and Houses of Worship that have limited budgets, manpower and IT expertise, this session will identify inexpensive cybersecurity initiatives that get them the biggest bang for the buck. Simple actions will be discussed to reduce the risk of being cyber attacked. Case studies of past cyber-attacks will also be discussed.

DERAILMENTS, STRIKES & HACKINGS – THE IMPACT ON OUR FOOD SUPPLY AND HOW FIRST RESPONDERS MIGHT BE INVOLVED

Speaker: Michael Sharon, USDA Office of Homeland Security and SCTF AHIMT Member

Description: This workshop will provide an overview about the local, regional and nationwide impacts from these recent real life events, and how law enforcement and first responders might get involved. Topics will include lessons learned from recent events, and the impacts that train derailments, worker strikes and cyber crimes have on our nation's food supply, and how that impacts everyone.

EAST PALESTINE, OH TRAIN DERAILMENT & ITS IMPACTS UPON THE COMMONWEALTH

Panelists: Brian Moore, Director of Emergency Response, PA Dept. of Environmental Protection (Invited)
Julie Miller, Public Health Toxicologist, PA Department of Health (Invited)
Gregory Noll, SCTF AHIMT Team Leader

Description: Although the East Palestine train derailment physically occurred in the state of Ohio, its environmental impacts extended into the Commonwealth of PA. This session will review the key lessons learned from the incident, response and support provided by Commonwealth agencies, with an emphasis on how these lessons would have impacted the state if the incident had occurred approximately 800 feet or 8 seconds later.

EMS INSIGHT: NAVIGATING SPECIAL EVENT PREPAREDNESS

Panelists: Thomas Alsted, Emergency Preparedness Coordinator, Emergency Health Services Federation

Description: This program will provide the fundamentals of Special Event planning with a focus on EMS' role in the process. The program will also provide an overview of the EMTrack patient tracking platform.

ENCOUNTERING DANGEROUS DOGS, BASIC LIVESTOCK RESPONSE AND LEGAL ANIMAL SEIZURES

Speakers: Colleen Shelly, PA Academy for Animal Care and Control

Description: Realizing that law enforcement, first responders, and CART animal rescue teams may encounter dangerous dogs and should know how to respond, Colleen Shelly will provide instructions on how to read their movements, and how to react. She will also discuss basic livestock behavior/how to respond and will explain the necessary actions that LE and first responders follow when assisting with legal seizures of animals.

ESF-8 ASSET REVIEW AND PA HEALTHCARE PREPAREDNESS PROGRAM OVERVIEW

Coordinator: Thomas Alsted, Emergency Preparedness Coordinator, Emergency Health Services Federation

Description: Review of the PA Healthcare Preparedness Program deployable assets, to include the Statewide Medical Assistance Team and the Healthcare Coalition. This program will detail the deployable assets that are available regionally to support our Healthcare and public safety partners. The presentation will also include a static display of selected assets.

HELP! – MANAGING EXPECTATIONS, LONG TERM CARE PERSPECTIVES DURING AN EMERGENCY

Speaker: Jonathan Bogush, MPH; Long Term Care | Regional Director Strategic Resiliency, South Central Long Term Care Rise (SC LTC RISE)

Description: This workshop will explore planning assumptions, response priorities, and communication practices before and during emergencies. We will employ a scenario-based approach, detailing priorities, assumptions, and available resources for events like facility evacuations. Participants will engage in logistical discussions, presenting case studies or responding to scenario-based questions from their respective perspectives. The case study will delve into the expectations from ESF-8 stakeholders, covering notifications, key players, and available resources in the County/Region.

IMPROVING YOUR PREPAREDNESS WITH ACTIONABLE AFTER ACTION REVIEWS

Speaker: Scott Mickalonis, CEM, CBCP, Director System Emergency Management & Business Continuity, Penn State Health

Description: In the late fall of 2022, Penn State Health's west region hospitals (Holy Spirit and Hampden) experienced several significant incidents in a short timeframe, that required internal and external stakeholder response and coordination. Of the events that occurred, each one impacted the organization in different ways and for varying lengths of time. However, there were several issues that were noted in each incident that created a need for the organization to formally review plans, policies and processes. Through best practices, the organization conducted and participated in After Action Review's (AAR's) internally and externally, where numerous improvements were recognized. As a part of regulatory compliance and with a desire to improve, the organization worked to develop a way to validate improvement strategies and insure identified corrective action resolution.

While still in progress, the consolidated correction action improvement planning process serves as a database mechanism to track status and understand areas of common reoccurrence across events. The team leverages this resource to work alongside stakeholders from across the organization, track progress of improvement action items and document compliance, with the goal of becoming a more prepared and resilient organization.

MANAGING THE FIRST OPERATIONAL PERIOD OF A COMPLEX EVENT: FROM PEN AND PAPER TO THE PLANNING P

Speakers: SCTF AHIMT Team Leaders

Description: The SCTF Type 4 AHIMT is a regional resource that can assist regional stakeholders in responding to and managing incidents that may be large, complex and in some cases dysfunctional. This workshop will focus on the initial operational period and those critical tasks that establish the foundation for moving forward. This shall include requesting the AHIMT, the initial incident briefing, the development of the Incident Action Plan (IA) for the current operational period including the use of Tactical Worksheets, the ICS-209 and the Planning P, and bringing order to chaos.

OVERVIEW OF PaCIC AND ITS OPERATIONS

Speakers: Analyst and Member of the PaCIC Command Staff

Description: This one-hour workshop will provide an overview of the Pennsylvania Criminal Intelligence Center, Pennsylvania's coordination center for federal, local, and private sector partners necessary to prevent, protect against, mitigate the effects of, respond to, and recover from emergencies and disasters.

POISONS, POISON CENTERS AND POISON INJURY PREVENTION

Speakers: Kevin C. Osterhoudt, MD, MS; Medical Director, The Poison Control Center at CHOP; Professor of Pediatrics, The Perelman School of Medicine at the University of Pennsylvania
Lauren T. Murphy, MD; Consultant Toxicologist, Assistant Professor of Clinical Emergency Medicine, Lewis Katz School of Medicine at Temple University

Description: This workshop will focus on the following topics: Poison Centers and Poisoning Epidemiology; Drug Scenes and First Responders, and Poisoning Case Studies from the field.

RISK AND VULNERABILITY ASSESSMENTS, PHYSICAL SECURITY ASSESSMENTS – COMMON PRACTICES AT BUSINESSES, SCHOOLS AND HOUSES OF WORSHIP

Speaker: Sgt. Scott Rossman, PA State Police – Risk and Vulnerability Assessment Team (RVAT)

Description: The PA State Police's Risk and Vulnerability Assessment Team (RVAT) conduct hundreds of physical security assessments annually at businesses, houses of worship and schools. Sgt. Rossman in this session will identify the typical vulnerabilities and measures to protect against them. This session will also cover how organizations can request an RVAT assessment at no charge.

SCTF TRAINING AND EXERCISE PROGRAM

Speakers: Michele Parsons, Cumberland County Dept. of Public Safety
Andrew Megonnell, Dauphin County Dept. of Public Safety

Description: Planning an exercise? This workshop will introduce the SCTF Training and Exercise Committee and the exercise development process, including getting it from concept to paper and final evaluation. Topics will include exercise program management, development and design, exercise delivery, and the evaluation and improvement planning process. For those considering professional development in the exercise area, the FEMA Certified Master Exercise Practitioner (CMEP) program and requirements will also be discussed.

THE DISASTER RESPONSE MOBILIZATION (MOB) CENTER: K-6

Speakers: South Central Medical Reserve Corps: Environmental Health Team (Applied Public Health)

Description: Every Disaster Response starts with the Mobilization of Resources. Preparing individual members for an organized, safe, and efficient response typically occurs at a Mobilization Center. Members receive their initial medical approvals, fit tests, safety briefs, specialized equipment, travel plans and “battle rhythm” at the MOB Center.

Using the KEYSTONE – 6 Mass Sheltering Exercise (K-6 Exercise, May 2024) as the response event, the MRC Environmental Health Team (and others who wish to go thru the MOB process) will MOBILIZE during this session. [Note the team will deploy to the K-6 EX at various times and locations during the week of May 20, 2024]. Individuals who go thru the process will receive assignments for K-6 EX and will be approved, qualified, briefed and equipped for the event. A post disaster Registry will be initiated during the MOB. The MOB process meets the requirements and intent of the CDC Emergency Responder Health Monitoring System (ERHMS). DEMOB will occur after the MAY deployments.

THINKING ANALYTICALLY, POLITICALLY AND CRITICALLY – AN EMERGENCY LEADERS MINDSET

Speaker: Jerry Ozog, MPA, EFO, MEP, CAE, Jerome Ozog Enterprises, LLC

Description: This session will use concepts from the National Fire Academy's Leadership in Supervision curriculum and apply them to Pennsylvania's diverse emergency services landscape. Using discussion focused instruction, attendees will create a personal plan as a supervisor or leader based on thinking perspectives presented. We will discuss current challenges and present tools to increase personal effectiveness.

TRUTHS, MYTHS AND LEGENDS OF THE PLANNING PROCESS

Speakers: SCTF AHIMT Team Leaders

Description: The planning process is an integral element of emergency response operations supporting large, complex incidents. This session will provide information on how the SCTF AHIMT and other regional assets can provide planning and IAP development support for regional incidents and planned events.

WHAT IF IT IS NOT A CRISIS?

Speakers: Duane Hagelgans, Millersville University – Professor & SCTF Public Information Officer
Janet Kacskos, Millersville University – Director of Communications

Description: Ever since the COVID-10 Pandemic, it feels like we are living in a world of crises. There's war in the Ukraine and the Middle East. There's gun violence in the U.S. and abroad. Massive storms are hitting the U.S. Food prices are soaring. Gen Z and many adults struggle with depression and other mental health issues. The business community is not immune from the challenges facing the U.S. and the world. With people on edge in general, does communications help? How can we help to differentiate between a real crisis from an issue or situation that can be easily handled? And if it's not a crisis, how can you help convince your boss and those around them that it is not a crisis, when some are making "normal" into a Crisis?