

Comment	Reply
What are the start dates for the Contact Tracer Training Program?	Please visit hacc.edu/ContactTracing for future class dates.
When does registration open for each new cohort?	Please visit https://vc.hacc.edu/index.cfm?fuseaction=main.coursedetail&coursecode=SPECCE080 for a list of classes that are currently open for registration.
Do I need to apply for HACC admission?	You do not need to apply for admission to HACC. However, applicants must register for the class.
How do I apply for financial assistance?	Funding <u>may</u> be available for those who qualify through their local county CareerLink® .
I am currently receiving unemployment. Do I need to pay for the course? If so, will I be reimbursed since the CareerLink offices are not currently open?	Please note that the CareerLinks® are open.
Can you tell me the difference between your course and the free courses available online?	HACC's Contact Tracer Training Program is a robust, 45-hour program presented in a blended format. It is a combination of live lecture and independent work. The program provides training medical knowledge required to be a contact tracer, which is not generally included in the free online courses.
Will students be required to activate their video during class offered via Zoom technology?	It is the expectation that students activate their cameras as often as possible. However, we understand that students may occasionally turn their video off.
Will lectures be recorded and available for students to watch as convenient to their schedules?	Lectures will be recorded. However, attendance to the live, virtual lectures is strongly encouraged. Participation is an essential part of the Contact Tracer Training Program.
Is classwork self-paced or held during specific times?	This program is in a blended format, which includes live lectures and independent work.
Where can I find more information about the program?	Please visit hacc.edu/ContactTracing for more information.
Will candidates hired for contact tracer positions work in person or remotely?	Requirements for each position differs among employers. More information may be available in the future.
Do you have general information about hiring preferences from employers? What background is preferred?	Requirements for each position differs among employers. More information may be available in the future.
Are the jobs part time or full time?	Requirements for each position differs among employers. More information may be available in the future

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<p>I believe you mentioned the job length is anticipated at one year. Do you think a contact tracer job could go longer?</p>	<p>Requirements for each position differs among. More information may be available in the future.</p>
<p>Do I need background clearances?</p>	<p>A Pennsylvania state police background check is required in order to enroll in the Contact Tracer Training Program.</p> <p>It is recommended that the background check be completed prior to the first class.</p> <p>The link to obtain the clearance is: https://www.psp.pa.gov/Pages/Request-a-Criminal-History-Record.aspx.</p>
<p>What are the technological requirements needed for contact tracing?</p>	<p>Requirements for each position differs among employers. Generally, access to a personal computer or laptop, high-speed internet connection and phone access are minimum requirements. More information may be available in the future.</p>