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LITERACY BOOK DRIVE

What was your favorite book to read, or to read to your children? From *Goodnight Moon*, *The Very Hungry Caterpillar* or *The Indian in the Cupboard*, there are many, many to choose from and share with young readers. Books you donate will be given to children to take home and share with their families. Owning a book may be something the child has never before experienced!



New or gently used books will be collected for the Family-Child Resources Book Drive (<http://f-cr.com/>) through the end of August. Look for drop off boxes in faculty bays in Leader, Goodling and Cytec.

SWEET SUMMERTIME

On Tuesday, July 23, 2013, the Kona Ice Truck visited the York campus. Students, staff, and faculty enjoyed a wide variety of shaved ice and ice cream treats. Even though a significant downpour came through the area, it could not stop everyone from enjoying a little bit of “sweet summertime!”

FROM THE OFFICE OF THE CAMPUS VP

Dear Colleagues,

Exceptional customer service is all about going the extra mile. For years I used to ask people in job interviews to tell me how they approached customer service in their jobs and I would hear perfectly okay descriptions of how to take care of customers. One day, instead, I asked, “Tell me the last time you received exceptional customer service from a company or organization.”

Rephrasing it gave me insight into their own standards for excellence and I heard many impassioned and delighted examples. One woman told me about an employee at a store on the east side of York who called someone in a branch store in Lancaster to look for an item. The Lancaster employee drove it to York on her lunch hour so the woman would have it for a baby shower the next day. When you get into the spirit of “making someone’s day,” the whole process of providing customer service takes on a lighter energy. You have fun just trying to over-deliver on someone else’s expectations.



Of course, we don’t work in the business world where our customers are clearly defined. We can easily see our students as customers, but we should also consider their families, guidance counselors, community partners and even one another as customers, too. We are surrounded by opportunities to “make someone’s day.”

Gearing up for another academic year is a great time to recommit ourselves to a standard of excellence that keeps the bar high. Respecting and caring about one another creates a positive culture and I see examples of that everywhere I look on campus. It’s the energy that people talk about when they walk the halls and the dedication each of you has to helping students overcome obstacles and be successful. Imagine the stories they tell others about how you went the extra mile for them!

Let’s make 2013-14 a year to take our service to the next level. Let’s be remarkable.

Jean

END OF THE SUMMER PICNIC

Please plan to join staff and faculty at the “End of the Summer Picnic” being held on Thursday, August 15 from 11:30 – 1:00 in the Glatfelter Community Room (YC101). **Let’s take some time to enjoy each other’s company, good food, and gear up for the new semester.** Hamburgers, hot dogs, and beverages will be provided. Please bring a covered dish to share. You can use the following list to help you determine what to bring:



Last name beginning A thru I - appetizer, dips, salads, etc.

Last name beginning J thru Q – desserts, fruit, etc.

Last name beginning R thru Z - side dishes (mac and cheese, etc.)

MIDDLE STATES UPDATE

It's time to review the draft of HACC's Middle States monitoring report. We appreciate your concern about the College and welcome your contribution to this document. This report is for us and about us...hence, it needs to be our collective document.

Be advised the document you will read is a first draft. Wordsmithing and formatting will be done after the review period to finalize the document for Middle States. As you review the information presented, focus on the accuracy and completeness of the evidence that is being presented.

Also bear in mind the purpose of this document is to guide the reader through the evidence that is contained in the institutional effectiveness website <http://www.hacc.edu/AboutUs/InstitutionalEffectiveness/MiddleStates/index.cfm>.

It's annotated outline format is both intentional and necessary. Middle States expects monitoring reports to be succinct and less than 25 pages long. They expect the monitoring report to simply be a "map" that guides them to the evidence of our compliance with the standards. So, when you review this report see if it leads you to the evidence and explains how the evidence supports compliance. You should come away with the impression that we, as a college, are systemically and sustainably engaged in assessment-based practices across all areas (academic and non-academic) of the college.

Before you read this report, prepare yourself by reviewing the context of the report. You should download and be very familiar with:

- The Middle States Characteristics of Excellence, <http://www.msche.org/publications/CHX-2011-WEB.pdf>
 - The Interpretation of Standards 7, 12, 14 and 4
- The Periodic Review Report, especially the recommendations, <http://www.hacc.edu/AboutUs/InstitutionalEffectiveness/MiddleStates/upload/Middle-States-Periodic-Review-Report-2012.pdf>
- Middle States Guidance for Follow-up Reporting, Assessing Student Learning and Institutional Effectiveness – Understanding Middle States Expectations, <http://www.msche.org/>.

Report is due, September 1, 2013, Middle States visit, September 23-25, 2013.

Thank you for your work on this!

Kathy Brickner and Jeb Baxter

CONVOCATION 2013

Creating opportunities, transforming lives, to shape the future - TOGETHER!

The York Campus will host this year's Convocation event. Look for your e-invitation coming soon and plan to attend on Friday, August 23rd at 2:00 p.m. The one-hour event will be followed by a campus reception with light refreshments.

NEW AT THE BOOKSTORE

Infant and Children Clothing & Footwear!

HACC imprinted infant onesies from sizes 3 months to 18 months and boy & girl youth t-shirt combos from sizes youth extra small to youth extra-large for those special little ones. Also new are four different styles of shoes, 3 styles of rainboots & socks.

The Bookstore shelves & racks are being filled with textbooks, clothing, backpacks, electronics & school supplies in preparation for the fall semester. Also, there will be a Back to School sale with t-shirt combo specials for men and women & selected backpacks while supplies last starting in August 2013.

Be sure to stop by the Bookstore to say “Hi”, get that much needed mid-afternoon snack, or to check out all of the new merchandise. Have a nice day!

Back to School Combo Women's Special \$29.99
Buy 2 S/S Tees, get a L/S Tee Free
REG. PRICE \$49.99

Back to School Combo Men's Special \$29.99
Buy 2 S/S Tees, get a L/S Tee Free
REG. PRICE \$49.99

HACC
BTS Blast!
BOOKSTORES
(While Supplies Last)

25% OFF

\$44.99
Mobile Edge Express Backpack
reg. \$59.99

Save \$10
Reg. Price \$24.99
When you buy any CHAMPION Sweatpants at \$29.99
(Colors may vary by store)

FACILITIES TIDBITS

We are having a very busy summer. Some of the projects that have been underway to ready our buildings for the start of Fall 2013 are as follows:

- Carpets have been, or will soon be, cleaned in all of the buildings.
- Flooring has been waxed in Cytec and Goodling, Leader is scheduled to be done in August.
- Limited office space has been opened up on the “new” side of Leader, this is now the YL150’s – stop by and see it if you have not already been there.
- Furniture is coming from Penn Center for the new offices in Leader. As soon as the furniture arrives it will be installed and moves will be completed.
- Dry walling and painting have been taking place at Leader and Goodling.
- Windows are slated to be cleaned at all buildings the first week of August.
- New room numbers have been assigned to the Cytec faculty bay and new signage is in the process of being installed to reflect them.
- A cinder block wall has been constructed at the Art Studio, YC157, so that it is now an enclosed room.
- A cinder block wall was constructed in the YG124, Auto Lab, to house the air compressor.
- Line striping is in progress to improve our parking lots.
- The Facilities Department is now mowing the grounds on campus.

College Net

Facilities continue fine tuning the York campus portion of College Net and recently additional departments have entered into the process. This will be an exciting and simplified way of requesting rooms and is slated to rollout in Summer 2014.

NEWS FROM FINANCIAL AID



In July, the Financial Aid office has achieved success in reaching out to our students to help them navigate the financial aid process. We have called and emailed all enrolled students who have outstanding financial aid requirements. In addition, we’ve called all enrolled students that have not filed FAFSA’s and also called students that have completed FAFSA’s that have been rejected and need resolved prior to processing. Our efforts are working as we have experienced an increase in student activity working to complete their financial aid files.

STUDENT AFFAIRS WELCOMES NEW EMPLOYEES

Enrollment Services introduces a new Enrollment Services Specialist

My name is Mireya Villalobos Duran, I am originally from Cd. Juarez, Mexico. I became a naturalized US citizen in 2011. I lived in Las Cruces, New Mexico for 6 years and during that time, I obtained a BIS and BA in Foreign Languages from New Mexico State University. In 2010 we relocated to New Cumberland, Pennsylvania. I've been happily married for almost 10 years and have three intelligent children. I am currently working as an Enrollment Services Specialist at HACC York campus. I am also working towards my MA in Education Administration at New Mexico State University.



Student Life introduces Errol Wizda



Errol joined the Lebanon campus of HACC in 2010 after earning his M.ED. in Higher Education Administration from the University of Massachusetts Amherst. Errol's career path includes advising fraternities and sororities, supporting and advocating for underrepresented students, and providing guidance as a mental health professional. Errol's position has evolved during his tenure at HACC; on the Lebanon campus, his title had transformed from Student Life Coordinator to Coordinator of Student Life & Multicultural Programs and Lebanon Campus Recruiter. Now he begins at York by trying to fill the very big void that was left when Sara Shaw resigned to focus on her family and teaching career. When Errol is not helping students, he can be found in his garden wrist deep in earth, in the middle of a forest on an adventurous hike with his dog, or at home reading a book and pampering his cats.

Fun fact: Errol once scored a goal on his own soccer team...that's not easy to do.

College Pathways Coordinator joins the York campus

Hello York Colleagues!

I am the new College Pathways Coordinator for the Gettysburg and York Campuses. For the last five years, I have worked at the Gettysburg Campus as a Student Services Specialist in the Welcome Center doing admissions, registration, and cashiering. Four and half years of the last five, I have worked with Gettysburg's College in the High School, Early admit, and Early College Academy programs and served as the Interim College in the High School Coordinator. I earned my bachelor's degree in Business Administration from Shippensburg University after earning my associates from HACC. Prior to working at HACC, I was a Marketing and Loyalty Program Administrator for Philips. I currently live in New Oxford with my husband and our spoiled dog, Winston. I am very excited about my new role here at the York Campus and look forward to working with everyone. I am currently located in the Goodling building, so please stop by and say hello.



COUNSELING AND ADVISING

Counseling & Advising will be working hard to accommodate last minute fall admits. Once placement testing is completed, new students are given the option to pre-schedule (or drop-in) to any of the 15 "Advising & Registration Sessions" being held in August or the 2 in early September. Additionally, students have been invited to the New Student Orientation sessions being held on August 13th and 14th that are offered by the Student Activities office. By the start of classes, the office will have held over 100 advising workshops to accommodate new fall students.

NEWS FROM THE LIBRARY

Library Summer Hours

	Mon	Tues	Wed	Thurs	Fri	Sat	Sun
May 20- Aug. 11	7:30am- 9pm	7:30am- 9pm	7:30am- 9pm	7:30am- 9pm	Closed	Closed	Closed
Aug. 12-18	7:30am- 4pm	7:30am- 4pm	7:30am- 4pm	7:30am- 4pm	7:30am- 4pm	Closed	Closed
Notes:							
All HACC Libraries will be closed Thursday, August 15 th .							
Regular semester hours begin Aug. 19							

AUGUST IS AMERICAN ARTIST APPRECIATION MONTH!

Stop by the Library and browse our featured display of books
about American Artists!

For more art resources online, try:

ARTstor – Browse thousands of art images

<https://ezproxy.hacc.edu/login?url=http://library.artstor.org>

JSTOR – Arts & Sciences Archive collection

Search for scholarly articles about art and artists using our new JSTOR
subscription <https://ezproxy.hacc.edu/login?url=http://www.jstor.org/search>

FROM THE OFFICE OF SAFETY AND SECURITY

SUMMER VACATION DRIVING SAFETY TIPS

- Do not pick up hitchhikers.
- When walking to your vehicle, have your pepper spray in one hand and your keys in another. Both can be used to defend yourself.
- Whenever possible, limit traveling to well-lit, well-traveled roads.
- Keep your windows closed and doors locked.
- When stopped at traffic lights or stop signs, keep your vehicle in gear. If threatened, sound your horn and drive away as soon as possible.
- Consider installing an alarm system with a panic switch.
- Avoid stopping in poorly lit, out-of-the-way places.
- If your vehicle breaks down, signal for assistance by raising the hood and by tying a white handkerchief to the radio antenna or door handle. Stay inside your vehicle with the windows closed and the doors locked. If a roadside Samaritan stops, roll down your window just enough to talk and ask that he/she call the police. If the person appears to be a threat, sound the horn and flash your lights.
- If you think you are being followed, keep out of isolated areas. Look for a place where there are people, then stop and let the vehicle pass you.
- If the vehicle continues to follow, drive to the nearest location where you can get assistance, i.e., gas stations, shopping centers, police or fire station, etc.
- If you are followed into your driveway or parking lot, stay locked inside your vehicle until you can identify the occupants of the vehicle. If threatened, sound your horn until you attract attention or the vehicle leaves.
- When parking at night, choose well-lit areas. Before getting out of your vehicle, check for people loitering.
- Always remove your ignition keys. Lock the vehicle whenever it is unattended.
- Before entering your vehicle, always check the interior, paying particular attention to the floor and rear seat.
- For escorts to and from your vehicle on campus, use one of the call boxes located on campus, or dial [717-718-0408](tel:717-718-0408) for campus security.