



## Tracking Your Orders by Catalog Vendors

CATALOG SUPPLIERS	PRIMARY CATEGORY	TRACKING THROUGH SITE
B & H Photo	Audio Visual	Yes
Benco Dental Co.	Dental Supplies	UPS Site
CDW-G	Computer Products	Yes
Fisher Scientific	Scientific Equip/Supplies	Yes
GovConnection	Computer Products	Yes
Grainger	Facilities	No
Laerdal Medical Corp	Life Support Medical Equip.	No
OfficeMax	Office Supplies	No
Physician Sales & Services	Nursing	Yes
Schaedler Bros/Yesco	Facilities	Yes
TIG	Computer Products	Yes
Total Video Products	Audio Visual	No
VWR International	Scientific Equip/Supplies	Yes
Xpedx	Paper/Custodial Supplies	No

### B & H Photo

- Track Order
- Full Order History or **Single Order Lookup**
- Enter Phone # and PO#  
(Use 717-780-2593 (AP) which is on every order)  
Enter the PO# you wish to track
- Provides the shipping information from your order
- UPS tracking number - link to UPS site with status information

### BENCO

- Go to [www.Benco.com](http://www.Benco.com) +1 (800) 462-2362
- Click on UPS Tracking (if you don't have a login/password, create one)
- Enter UPS Tracking number

### CDW-G

- “Find My Orders”
- Enter the PO#

**FISHER**

- View Order Status
- Click on PO#
- Click on Ship Date for details

**GovCONNECTION**

- Proof of Purchase/Invoice
- Order Tracking
- Enter PO#
- Enter Ship to Zip Code
- Run Report
- Click on UPS Ground Tracking Number

**GRAINGER**

- No on-line tracking
- Call 561-8322

**LAERDAL MEDICAL**

- Call 800-648-1851 x2325

**OFFICEMAX**

- Call Customer Service 1-800-817-8132, Option 2

**PHYSICIAN SALES & SERVICE**

- Order Track
- Track My Orders
- Choose Order Status (Enter Date Range) or Search by PO#

**SCHAEDLER yesco**

- My Account
- Select either Open Orders or Order History

**TIG**

- Order Tracking
- Search by date or PO#

**TOTAL VIDEO PRODUCTS**

- Call 800-447-0920

**VWR**

- Order Status
- Enter Account Number (Specific for each campus)
- Enter PO#

**XPEDX**

- Call Local Office