#### Returning HACC Students https://youtu.be/ICEngbgsXuA

[NAKYSHA HAYWOOD appears on screen with a HACC logo behind her in the upper left corner and "Students First" above her at the top of the screen.]

# NAKYSHA HAYWOOD:

Welcome back! We're delighted that you're interested in returning to HACC, Central Pennsylvania's Community College, to continue your education!

[The screen switches to a red screen. The following text appears as it is said aloud: Students who have not taken classes in five or more years will need to reapply.]

#### NAKYSHA VOICEOVER:

Students who have not taken classes in five or more years will need to reapply.

[The screen switches to a screen capture of hacc.edu. A lower-third appears with the text "hacc.edu." She clicks on "Admissions" and then "Start Here." A new web page open and she scrolls down to the "Returning Student" box and clicks on it. The "Returning Student web page opens.]

# NAKYSHA VOICEOVER:

To find our application, please go to hacc.edu. Under the maroon admissions tab, please select "start here." After selecting the "returning students" link, please view the steps for the admissions process, including the link to the application.

[The screen switches to the application web page and she clicks "Sign-in." The new page opens and a lower-third appears with the text "<u>start@hacc.edu.</u>"]

#### NAKYSHA VOICEOVER:

On the application page, please click the "sign in" tab at the top of the page. If you have any login issues, please email us at start@hacc.edu.

[The screen switches back to NAKYSHA.]

#### NAKYSHA:

After logging in, you'll be able to create a new application and update your personal information. We request that an official transcript be submitted if you have attended another institution since leaving HACC.

[The screen switches to show an example of what a welcome email from HACC looks like.]

# NAKYSHA VOICEOVER:

You will receive your welcome email stating your next steps in three to five business days.

[The screen switches back to NAKYSHA.]

#### NAKYSHA:

Your myHACC account will be reactivated, and your next step will be to complete your FAFSA and meet with an academic advisor.

[A lower-third appears with the text "studentaid.gov."]

# NAKYSHA:

The FAFSA is the Free Application for Federal Student Aid and it determines if students are eligible to receive financial aid.

[A lower-third appears with the text "<u>advising@hacc.edu</u>," which switches over to "1-800-ABC-HACC."]

# NAKYSHA:

Please email <u>advising@hacc.edu</u> or call 800-ABC-HACC and select the option for academic advising. Thank you and welcome back to HACC!