



Boozhoo Niiji! (Ojibwe for Greetings, friend!)

In my 66th Ski Gram, I am delighted to share the following, and much more:

New HACC Library Guide Helps Students Recognize "Fake News"
Humanize YOUR 30-Second Elevator Speech
Nominations Are Open For The President's Award
Ergonomic Furniture Survey Results Are In
HACC Spotlight On...

@HACCSki Hosts Twitter Town Hall

On Monday, March 20, 2017, I hosted HACC's first Twitter Town Hall. The purpose of the Town Hall was to update constituents about the College and our role in providing workforce development education and training programs to our business community.



As you know, HACC offers credit and noncredit courses and programs that produce successful graduates and drive our local economy.

Over the course of one hour (that went by quickly!), I fielded questions and engaged with more than 20 Twitter users, using the hashtag #HACCworkforce. I was pleased to see participation from HACC alumni and employees,

Middle States Self-Study Update

The Middle States Commission on Higher Education, the College's accrediting body, maintains seven Standards for accreditation. The Standards are: 1) mission and goals, 2) ethics and integrity, 3) design and delivery of the student learning experience, 4) support of the student experience, 5) educational effectiveness assessment, 6) planning, resources and institutional improvement and 7) governance, leadership, and administration.

For each Standard, a HACC working group is examining the extent to which the College complies with criteria outlined in the respective Middle States Standard. The analysis of their findings will form working group reports that will be combined into a comprehensive self-study report for review by a team of external peer evaluators. The team will conduct our Middle States re-accreditation evaluation from Sunday, March 18, to Wednesday, March 21, 2018. In early fall 2017, there will be opportunities for the College community to review drafts of the report before it is finalized. Throughout the remainder of the process, you will receive occasional updates about the self-study.

local businesses that employ HACC graduates, nonprofit organizations and others.

I want to thank **Vic Rodgers**, associate provost for workforce development and continuing education, and members of the Office of College Advancement (OCA) team for their assistance in planning a successful Twitter Town Hall.

Please follow me on Twitter <u>@HACCSki</u> and be sure to follow our College account, <u>@HACC_info</u>. We look forward to hosting more of these virtual discussions in the future and hope that you will join them!

Technical Education For The 21st Century

Vic Rodgers, associate provost for workforce development, was recently invited to be part of a panel to discuss "Technical Education for the 21st Century" on WITF's Smart Talk radio program. Panelists discussed what career and technology education looks like now, where it is going and the challenges area businesses currently face. They spoke of the need for high schools to change the conversations they are having with their students and parents regarding post-secondary options to include the promotion of skilled trades training. Businesses in Central Pennsylvania currently face a severe shortage of highly skilled workers to fill vacant positions and are looking for ways to partner with institutions like HACC to train and prepare the next generation for the workforce. To hear the full interview, please click on the link below:

http://www.witf.org/smart-talk/2017/02/technical-education-for-the-21st-century.php

HACC Public Safety Center Set To Train Next Generation Of Region's Firefighters



Adjunct faculty member and longtime fire training instructor Jeff Snyder at the controls for a structural burn session at the PSC.

next fall. The students will receive certificates in the following programs: Introduction to the Fire Service, Fire Ground Support, Hazardous Materials Operations, and American Heart Association First Aid and CPR. In the spring semester, the students will be able to enroll in an Emergency Medical Responder certification program.

These programs will be held at the Cumberland Valley High School two or three days each week for 90 minutes each session. Adjunct faculty from HACC will provide the instruction, with ancillary support and equipment provided by the partnering fire departments to include More Fire Company, Hampden Township Volunteer Fire Department, New Kingston Fire Department, and Silver Spring Fire Department.

(See FIREFIGHTERS on next page)

New HACC Library Guide Helps Students Recognize "Fake News"

HACC faculty members Linda Beck, Catherine Cormany, Cynthia Flanagan, Kim Grotewold, Andrea Hartranft and Kristina Wagner collaborated to create a Fake News LibGuide available on the HACC Library website. In its first month, the guide had 1,726 views.

The HACC LibGuide has been used as the basis of a fake news guide at Universidad Autónoma de Occidente LibGuides in Colombia, South America. Stop by your campus library or contact one of the guide creators/collaborators for ideas on using our guide in your class.

Please join me in congratulating our faculty members on this important project to help students develop their critical-thinking skills.

The Workforce Development and Continuing Education Division (WFD) prides itself on the ability to be responsive to the needs of industry. As one of the departments within WFD, the Senator John J. Shumaker Public Safety Center (PSC) has been actively engaged in developing new and innovative ways to meet the needs of the public safety professions.

In the 1970s, approximately 300,000 volunteer firefighters served communities in Pennsylvania. Today, the number is only 50,000. Recruitment and retention in the volunteer fire service continue to be areas for research and consideration.

The PSC, in partnership with Cumberland Valley High School and area volunteer fire departments, will provide entry-level fire training programs to high school juniors and seniors beginning

Mark YOUR Calendar For 2017 Spring Commencement!

Mark your calendar to celebrate this year's graduates! HACC's spring 2017 Commencement ceremony will be held at the Giant Center (550 W. Hersheypark Drive, Hershey, Pennsylvania, 17033) on Thursday, May 11, 2017, at 6 p.m.

We look forward to celebrating our students and hope you will join us to recognize their accomplishments.

Firefighters (from previous page)

The high school students, as part of this program, will be active, junior members of the departments, allowing them to participate in community events such as meetings, in-house company level training and fundraising efforts.

Not only will this program provide a sustainable program for recruitment and retention to those departments, but it will also allow the students to obtain industry-recognized certifications and credentials throughout the program. More advanced training is scheduled for the summer months at the PSC to allow the students a clear pathway to further their knowledge, skills and credentials.

We are very excited about this initiative and hope to duplicate this partnership and program across Central Pennsylvania.

#CooperUnderConstruction Update

Progress continues on the Bruce E. Cooper Student Center! HACC Admissions Counselor **Liz Stager** is featured in a video on HACC's YouTube channel, in which she shares her excitement about moving back into the renovated space this spring. Watch the video <u>here</u>.

You can join Liz, me and others in the fun by posting your Cooper photos and updates on social media. Please include the hashtag #CooperUnderConstruction.



Admissions Counselor Liz Stager stars in the latest #CooperUnderConstruction video update.



Welcome New Director Of Financial And Support Services

The Office of Finance and Office of College Advancement are pleased to announce the newest member of the team, **Michael Wagner**. Mike has accepted the position of director of financial and support services.

Mike has over 15 years of experience in finance and accounting roles within the business and nonprofit fields. His experience is enhanced by a bachelor's degree from the University of Pittsburgh and a Master of Business Administration degree from the University of Phoenix. As a finance professional, Mike is very interested in the use of information technology systems to build efficient processes, serving team members with accurate information and guidance and implementing best practices for a high-performing department.

Mike and his wife, Rebecca, reside in Camp Hill with their three daughters. Please join me in welcoming Mike to HACC.

For more information and updates, please visit hacc.edu/CooperUnderConstruction.

Renovations to the Bruce E. Cooper Student Center are part of the "Invest. Impact. Inspire. Campaign for HACC." We continue to make progress toward our fundraising goal of \$10 million that will support the development of this modern "one-stop shop" for students at the Harrisburg Campus.

Board of Trustees Approves Enterprise Risk Management Strategy

HACC's Board of Trustees has approved the recommendation by the President's Cabinet to move forward with adopting an Enterprise Risk Management (ERM) strategy. ERM focuses on the methods and processes used by organizations to manage short-term and long-term risks and seize opportunities related to the achievement of their strategic objectives.

Over the next 12 to 18 months, the College community will be engaged in developing a Collegewide policy (See ERM on next page)

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ERM (from previous page)

and establishing Key Performance Indicators (KPIs) that will help the College measure its ability to deliver on the strategic plan and provide guideposts for overall performance. The recommended policy and suggested KPIs will be presented to the Board of Trustees for approval in the first quarter of 2018.

You will hear much more about this effort as we move this strategy through the shared governance process.

Click <u>here</u> to view the power point presented at the Tuesday, March 7, 2017, Board of Trustees meeting. The presentation can also be found on the Finance tab of the myHACC portal.

How To Humanize YOUR 30-Second Elevator Speech

When you are grocery shopping, do you run into friends or neighbors? When you are attending your kids' activities, do you interact with other parents?

There are many opportunities on- and off-campus to share information about HACC. The best way to encourage enrollment, participation at HACC events or giving to the HACC Foundation is through storytelling.

Storytelling is impactful. Stories share emotion, allow others to visualize what you are talking about and help people truly connect with the College.



Mary Colleen Heil, president of Pennsylvania College of Art and Design, joins me in signing a dual admission transfer agreement on Thursday, March 23, 2017. The agreement benefits HACC Photography Program graduates, who can complete their Bachelor of Fine Arts in Photography degree at PCA&D with full transfer of credits and without extending the time required to complete a bachelor's degree.

To help prepare you for impromptu conversations and answer questions about HACC, turn a student story into a 30-second elevator speech.



Some special visitors celebrated with HACC nursing alumni at Hanover Hospital on Monday, Feb. 13, 2017. With me are, from center of back row, Jill Lott, Gettysburg director of nursing; Gettysburg Campus Vie President Shannon Harvey; Trustee Jeffrey Shaffer (at back); Susan Ray, assistant professor of nursing (front); Zenoria McMorris-Owens, Alumni Council president; and, kneeling at right, Melissa Shupe, member of the HACC Foundation Board of Directors.

For example, think of a student who has received a HACC Foundation scholarship, picture the student in your mind and answer these questions.

- 1. What is the student's name?
- 2. Where does the student live?
- 3. Does the student have children?
- 4. What are some of the student's academic and/or personal challenges?
- 5. Why did the student receive the scholarship funds?
- 6. What are key words that stand out about this particular student?

Now, pull this information together and deliver it in 30 seconds or less and:

- 1) Be specific
 - Include the person's first name
 - Tell the person if the student is a mom or dad (See HACC IN 30 SECONDS on next page)

HACC In 30 Seconds (from previous page)

- 2) Tell the person why
 - Think about the impact the scholarship made on the student.
 - Would the student have been able to attend HACC without the scholarship?
- 3) Share more than just facts
 - Know the basics about HACC's enrollment and the HACC Foundation but tie your facts into your student story.

Additionally, use these helpful tools to humanize your 30-second elevator speech:

Statements

- Our students are your neighbors, employees and friends.
- Our students work in your community. They are making your food at the local fine-dining restaurant, fixing your home's heating unit to keep you warm, keeping your family safe and leading businesses.



I always enjoy telling new friends how HACC helps to transform students' lives. State Representative Carol Hill-Evans (D-York) got to hear HACC's story on my recent visit to her office.

Resources

- Recent news about the College: http://newsroom.hacc.edu/
- Facts about HACC: www.hacc.edu/AboutHACC/CollegeFactSheet/index.cfm
- Facts about the HACC Foundation: www.hacc.edu/HACCFoundation
- Information about the fundraising campaign: http://www.hacc.edu/campaign



On hand in the York Campus Writing Center to offer students advice and an encouraging word are from left, Dan Houloose, assistant director of tutoring and testing; Julie Castner Shepard, English instructor and professional writing tutor, and student Bethann Hollander, a peer writing tutor.

2017 President's Award Nominations Are Open

On Saturday, April 1, 2017, the President's Cabinet began accepting nominations for the 2017 President's Award. The President's Award recognizes members of the College community whose contributions to the College represent exceptional performance above and beyond that expected. When submitting a nomination, please keep the following criteria in mind:

- Demonstrated initiative, creativity and innovation in implementing and/or carrying out a project
- Efforts that enhanced the College's reputation
- Efforts that resulted in increased efficiency or effectiveness with College-wide implication
- Efforts that resulted in cost savings to the College

A current job description is required when nominating an administrative, professional, or classified employee.

If you need assistance obtaining the job description, please contact **Christopher Clements**, coordinator, compensation at (717) 736-4131 or by email at <u>cjclemen@hacc.edu</u>. **The deadline for nominations is Monday, May 15, 2017.**

If you have any additional questions regarding the President's Award, please contact **Courtney Young**, coordinator, performance management and employee recognition, at (717) 736-4135 or by email at clyoung@hacc.edu.

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HACC's Day of Giving Is Thursday! - Are You Ready?

What do you ♥ about HACC?





The Day of Giving is getting closer!

Thursday, April 20, 2017, is the day to celebrate HACC, Central Pennsylvania's

Community College, our students and the impact that we make in our surrounding communities. Funds raised on the Day of Giving will support one or more of our <u>four fundraising initiatives</u>.

This day will provide a unique opportunity for our community to come together at any of our five campuses or through Virtual Learning to celebrate and give to the College that we love so much!

How can you demonstrate your support for HACC on the Day of Giving?

We are glad you asked...

- Go to the Day of Giving Website
- Pledge your support through one of our easy <u>ways to give</u> or commit to being a <u>Day of Giving sponsor</u>
- Invite others to support HACC's Day of Giving
- Challenge your family, friends and social network to support HACC by tagging #HeartHACC in all of your posts
- Participate in activities at one of the HACC campuses or through Virtual Learning

A few of those activities are...

- Fireside chair massages on our Gettysburg Campus
- Walk for HACC on our Harrisburg Campus
- Whoopie pie-eating contest on our Lancaster Campus
- Entrée and dessert cook-off on our Lebanon Campus
- Chili cook-off on our York Campus
- Online silent auction with Virtual Learning

Join us and show how much you ♥ HACC on April 20!

Thank you!

Save The Date: Employee Recognition Ceremony

Please join us in recognizing your friends and colleagues at the 2017 Employee Recognition Ceremony. The ceremony serves to recognize faculty and staff achieving 10 or more years of service, newly retired employees, recipients of the National Institute for Staff and Organizational Development (NISOD) and Adjuncts in Excellence awards, and recipients of the HACC Foundation employee awards.

This year's ceremony will be held on Friday, May 5, 2017, at HACC's Lancaster Campus, East Building, Room 203. The doors will open at 4:30 p.m. and dinner will be served promptly at 5 p.m.

If you are interested in attending this event, your reservation is needed by 5 p.m. Friday, April 21, 2017. To secure your reservation, please complete the ceremony reservation form (found on myHACC) and return it to **Stephanie Hockley**, One HACC Drive, TL203B, Harrisburg, PA 17110. Tickets for faculty and staff can be purchased for \$20 each. Honorees and one guest may attend the ceremony free of charge.

Should you have any questions regarding the Employee Recognition Ceremony, please contact **Courtney Young**, coordinator, performance management and employee recognition at, 717-736-4135 or clyoung@hacc.edu.

Ergonomic Furniture Survey: Results Are In!

In February 2017, the Collegewide Wellness Committee, with the help of Institutional Research, conducted a survey to gauge interest in ergonomic furniture, specifically standing workstations, yoga ball chairs and balance disks. The data was collected to help the committee make decisions on how to best use the College's \$15,000 in wellness credits provided by Capital Blue Cross.

Survey highlights:

- Employees who responded: 321 (THANK YOU for your participation!)
- Approximately 92 percent of employees who have ergonomic furniture use it regularly (WAY TO GO!)
- A total of 163 employees would like to have a standing work station (73 employees), yoga chair ball (46) or balance disk (44)
- Four respondents would like to return their ergonomic furniture (Please let us know who you are by contacting askHR@hacc.edu so we can reallocate your furniture.)

The cost to purchase all of the ergonomic equipment requested through the survey would cost **more than \$33,000**. At its Friday, Feb. 24, 2017, meeting, the Wellness Committee decided to use the entire \$15,000 in wellness credits to purchase ergonomic furniture. Next steps include exploring purchasing options to get the best deal for the College and looking for possible alternative funding sources so that all requests can be fulfilled. Final decisions will be made before the end of the 2017 spring term. Please submit any questions to askHR@hacc.edu.

Please join me in thanking Collegewide Wellness Committee members Lisa Arnold, Aimee Brough, Bill Byrnes, Kelli Daubert, Nakia Eckert, Emily Fox, Sandra Kroft, Caren LaRue, Cindy Lucarelli, Ron Rebuck, Jennifer Stutzman and Sherie Tynes for their work on this initiative.







A few weeks after my Monday, Feb. 20, 2017, appearance with Chef David Mills, HACC culinary arts instructor, on Channel 27 to promote the 50th anniversary celebration for HACC's hospitality programs, at top, I was delighted to receive my own chef's coat as a surprise gift from student members of our Culinary Club. With the students are Chef Autumn Patti, Culinary Program director, in the back row, second from left, and Chef Mills, second from right.

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Business and educational leaders come together to discuss our region's economic and education and training needs at the Cumberland County Economic Development Breakfast on Tuesday, April 11, 2017. From left, Laura Potthoff, business retention and finance manager for the Cumberland Area Economic Development Corporation (CAEDC); Frederick S. Withum, III, Ed.D., superintendent of the Cumberland Valley School District, and CAEDC Chief Executive Officer Jonathan Bowser, who also serves as a HACC trustee.

How To Handle Freedom Of Information Inquiries

Responding To Requests From The Media

The Office of College Advancement handles inquiries from media representatives about HACC or the HACC Foundation. Media outlets include (but are not limited to) newspapers; TV stations, radio stations; blog; media representatives from local, county and state agencies; and HACC student newspapers.

The College's policy for responding to requests from the media can be found on myHACC: News Releases, Media Advisory and Media Contacts.



My visit to York on Wednesday, March 1, 2017, included a chance to introduce Campus Vice President Darryl Jones, right, to York Revolution baseball team President and Chief Executive Officer Eric Mentzer.

When you receive telephone inquiries related to Right to Know or Freedom of Information Act requests, please do the following:

- 1. Direct the caller to our website: www.hacc.edu
- 2. Ask the caller to type in "Right to Know" in the search function to find the Web page about the Right to Know process (Note: This is the direct link to the Web page: http://www.hacc.edu/AboutHACC/Administration/RighttoKnow/index.cfm)
- 3. Ask the caller to follow the detailed instructions on the website
- 4. Say that the request will be handled after the caller has followed the detailed instructions
- 5. Do not engage in any conversation beyond this, because it might be used against the College later especially if you share erroneous information with the caller

When you receive email inquiries related to Right to Know or Freedom of Information Act requests, please do the following:

- 1. Forward the email to righttoknow@hacc.edu (this email address is also listed on
 - http://www.hacc.edu/AboutHACC/Administration/RighttoKnow/index.cfm)
- 2. Do not respond to the writer

Upon receipt of these telephone and email inquiries, the Office of College Advancement team will handle them and confer with the necessary individuals.

Did You Know?

In November, strategic funding supported the engagement of three professionals to engage in an evaluation of our student success picture, specifically HACC's suitability for moving from transactional advising to coaching. The results of that effort are posted on MyHACC: Student Success Resources, Student Success Evaluation.

Available For Loan From The Office Of College Advancement

The Office of College Advancement (OCA) has three red tablecloths and three banners with the HACC logo that can be borrowed for HACC-related events.

In order to borrow any of these items, please:

- 1. Submit your request to oca@hacc.edu
- 2. Include:
 - The reason for borrowing the items, such as recruitment, science fair, speaking engagement, etc.
 - The date(s) you are requesting to borrow the items
- 3. Allow five business days to process the request

OCA will notify you to:

- 1. Confirm whether the request is approved
- 2. Confirm that items are available for the period requested
- 3. Make arrangements for you to pick up the items from OCA in suite 200 of the Ted Lick Administration Building.

If you have any questions, please email oca@hacc.edu.



Graduates of our Workforce division's English as a Second Language (ESL) class display their achievement – and pride -- during a celebration at Derry Street United Methodist Church on Wednesday, March 22, 2017.

HACC Spotlight on Louise Hyder-Darlington, MSLS, cataloging specialist, Library Tech Services, Harrisburg Campus

- 1. **How long have you worked at HACC?** I began working at HACC on January 11, 2016.
- 2. **How did you get into long-distance swimming?** I began swimming during my lunch hour for the past 15 years. In 2012 a friend of mine passed along information about a swim around the Statue of Liberty. She knew that I swam a lot and thought I might be interested. I did not know anything about open water swimming or distance swimming at that time. So I learned about open water training and what it would take to complete a swim around the Statue of Liberty. In 2013 I completed the swim and I loved it. Since then I continued to train and complete longer and longer open water swims.
- 3. **What was your greatest victory?** I think my greatest personal success so far was completing the 13.2 Stage 3 Hudson River Swim in 2015. I swam from the Mid-Hudson Bridge south to the Newburgh Beacon Bridge. It took me just a little over five hours and really showed me that I was capable of a very long endurance solo swim.
- 4. What was your greatest challenge? Last summer I competed in the <u>Lake Hopatcong 9.11</u>
 <u>Memorial Swim</u>. This was a nine-mile lake swim. Lake swims can be incredibly challenging because you generally receive no current or tidal assistance and the weather can also be challenging. It was a very hard swim and I pushed myself harder than I had ever done in previous swims.
- 5. What is an ice swim like? I just competed in my first ice swim on March 4 and 5, 2017 (Memphremagog Winter Swim Festival in Vermont). I had begun training in colder water in (See HACC SPOTLIGHT on next page)



HACC SPOTLIGHT (from previous page)



preparation for the English Channel. I had not intentionally started out to become an ice swimmer but when a friend of mine encouraged me to try an ice swim this winter, I agreed. This particular ice swim turned out to be beyond anything any of us had planned for. The water was 30F with an air temp of 0F (zero degrees F). In addition, the wind was wicked – with gusts between 20-30mph so the wind chill made the air feel like -27F. It was bitterly cold – so by the time we got into the water, the 30F water felt warmer than the air. I loved the ice swim

– cold cold water moves and feels different. And when you emerge you feel more alive than you have ever felt before.

6. **How are you preparing to swim the English Channel?** The English Channel is called the "Everest of Open Water Swims." It requires amazing physical endurance, stamina and strength and also amazing mental endurance. I am beginning to swim longer distances and adding a lot of swimming during the week. I swim very early in the morning before work and throughout the weekend. I average right now about 10,000 yards per week and will build that to over 50,000 yards per week as I get closer to the date to swim the channel. I am also training to find the most efficient way to fuel my body during the swim, which I expect will take me about 18 hours from England to France. I am also adding weight lifting and I need to also swim outdoors in lakes and oceans as much as possible. Lastly, I need to complete a solo qualifying swim of six hours in water that is 60F or less. I am hoping to complete that qualifying swim in April.

7. What have you learned from swimming that you apply to your job at HACC? I have

learned to be happy and to be grateful. Swimming in the open water has helped me to appreciate how important it is to try and live in the moment and be happy. I think that is something many people struggle with in life and work. I know I have. The more I swim, the more I realize how we need to remind ourselves about the things in life that make us happy. And to be grateful for those things.



To view one of Louise's first ice swims, check out this <u>video</u>.

Louise will swim the English Channel as part of a six-person relay team between Saturday, July 29, and Saturday, Aug. 5, 2017. In August 2018, she will swim the English Channel solo.

Send words of encouragement to Louise at lmhyderd@hacc.edu or stop by her office in 107 McCormick Library, Harrisburg Campus. You can also check out her blog at https://lhyderdarlington.wordpress.com/.

Stay tuned to learn more about Louise's journey to the English Channel!



Trustee Teresa D. Williams, Ed.D., joins Victor Ramos, Lancaster Campus vice president, and me to celebrate with our outstanding students and to thank the HACC Foundation's generous donors at the annual scholar and donor reception on Thursday, March 23, 2017.

Kudos

• To the faculty and staff of our Respiratory Therapy Program, for our most recent graduates' success in passing their national board exams. All eight students who graduated in December 2016 passed their written national boards and clinical simulation exams on the first attempt.

Check Out OCA Today

The Office of College Advancement is proud to share "OCA Today," its unit newsletter, with you.

Please go to the Office of College Advancement & HACC Foundation section of myHACC to read the most recent issue of the publication or click on the following link: https://apps.hacc.edu/HACC_Forms/A25y8j/openform.cfm?FID=3871.

Employers Seek Liberal Arts Graduates

The American Council on Education has reported that the skills of liberal arts graduates are in increasing demand around the world. Surveys in China and Japan, cultures long held as supporting regimented learning, have begun to show that employers in these countries are complaining about the inflexibility of a workforce educated without a focus on creativity or problem-solving. For details, see Carol. T. Christ's article "Myth: A Liberal Arts Education Is Becoming Irrelevant."

For the written boards, this puts our program at 127.46% above the national mean for passing (which is 78.45%). For the clinical exams, our program reached 171.89% of the national mean (which is 58.18%). Please congratulate our program personnel and its alumni!

- To **James Walker**, systems administrator in the Office of Information Systems and Technologies (OIST), for providing the Ojibwe greeting for this edition of the Ski Gram.
- To **Rob Swatski**, associate professor of biology at the York Campus, on being named an Apple Distinguished Scholar for his work with iTunes U to

reach students not only in our classrooms but around the world as well.

To Nak Chhoeung, York Campus of

 To Nak Chhoeung, York Campus director of financial aid, for providing exceptional customer service to a (See KUDOS on next page)

I may not always wear a pig hat while greeting a school district superintendent, but whenever I am reading "Charlotte's Web" to Harrisburg School District elementary school students, I do! Superintendent Sybil Knight-Burney, Ed.D., welcomes me on Tuesday, March 7, 2017, for the annual "500 Men Reading" event sponsored by the American Literacy Corporation.



Kudos (from previous page)

student who had experienced an especially difficult problem in filing her FAFSA. The grateful student so appreciated Nak's time and guidance that she called the President's Office just to let me know how much he had helped her.

- To **Donneva Crowell**, professor of English at the Gettysburg Campus, and **Karen Woodring**, associate professor of English in Virtual Learning, for accompanying HACC's Phi Theta Kappa students to the Phi Theta Kappa International conference.
- To **Jill Lott**, Gettysburg Campus nursing program director and associate professor, and **Tammy Bakalarski**, assistant professor of nursing at Gettysburg, for developing a pediatric nursing rotation for nursing students that not only cares for children but also raises awareness within the community about the impact of social and economic issues on children's health.



Lebanon Campus Executive Director Laurie Bowersox and I enjoy a meeting with Lebanon School District Superintendent Marianne Bartley, Ed.D., to talk about the opportunities that HACC offers for residents of her district.

 To campus directors of student development and multicultural programs Jeff Gerstein, Harrisburg; Jessica Knouse, Gettysburg; and Erroll Wizda, York; and Brady Skaf, Lebanon Campus interim dean of student affairs, for helping our students prepare for the Pennsylvania community colleges' annual Lobby Day visits with our legislators at the Capitol on Tuesday,



Kudos to the members of the Student Government Association at the Gettysburg Campus who raised \$275.61 with a bake sale to benefit the local animal shelter, the Adams County Society for the Prevention of Cruelty to Animals (ACSPCA) on Tuesday, March 21, 2017. From left are Nathan Tasker, Hailey Wildasin, Emily DeNoma and campus SGA President Alexa Groft.

April 4, 2017. Meeting our students helps our state's decision-makers appreciate the value of community college education to their constituents and Pennsylvania's economy.

Books I Am Currently Reading Or Have Read:

<u>The Great Railway Bazaar</u>, Paul Theroux <u>The Underground Railroad</u>, Colson Whitehead Superbosses, Sydney Finkelstein

Quote

"My destination is no longer a place, rather a new way of seeing."

~ Marcel Proust

YOUR Questions About The Organizational Transformation

You can find the answers to your most recent questions about our College's transformation on myHACC: Employee tab > Greetings from the President > Answers to YOUR Questions.

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Do you have news for the next Ski Gram?

If you would like me to share your news in an upcoming issue of the Ski Gram, you may submit it anytime directly from the following link on hacc.edu: http://www.hacc.edu/AboutHACC/Administration/Ski-Gram-Request-Form.cfm

For More Information

If you have any questions about any of the information contained within this Ski Gram please contact me. Thank you!



A takeaway from the Collegewide discussion held Tuesday, Jan. 24, 2017, in York on serving minority populations is this important message for our students, prospective students, employees and the communities we serve: "You Matter!" And that makes HACC #ProudlyYOURS. With me are, from left, Linnie Carter, Ph.D., vice president of College advancement and executive director, HACC Foundation; Megan Hoose, coordinator of integrated marketing; and Warren Anderson, Ed.D., chief inclusion and diversity officer.