

The Workforce Connection

A monthly newsletter from the Workforce Development and Continuing Education Division



August 2015

Greetings from Vic!



Hello from the Workforce Development and Continuing Education Division, formally known as non-credit. My name is Vic Rodgers, and I am the Associate Provost for this Division. It is my privilege to lead the talented individuals within the Division to implement workforce development solutions to meet the needs of our five campuses and 10-county service region.

I'm often asked "what is workforce development?" The answer is simple. I believe it is best summarized as "problem solving" because that's what we do best. If the problem is a lack of skilled training by individuals seeking to better their lives, we create the best solution for them. If it's a business that needs to give their employees additional training to remain competitive, we provide the training. We work with secondary and post-secondary schools, community leaders, grants, economic development leadership, to include our area Chambers of Commerce. The best thing we do, however, is sell the HACC experience. We believe that the education and training provided by HACC faculty and staff is the best in the Commonwealth, and we make sure that everyone who touches our programs walks away with an experience that makes them want to keep coming back. Our team has a ton of great ideas, and we'll be working with the President, campus leadership, faculty, our business partners, and all of our regional educational partners to bring these "solutions" to the most important people in Central Pennsylvania; our community.

We wanted to create a newsletter so we could share some of the things we do with our HACC family, and hopefully receive feedback from you on programs and ideas which might be a good fit for our Division.

Our Departments:



The **Adult Education Pathways Department (AEP)** offers a variety of options to help make obtaining an education easy for students. Whether an individual is looking to transition to college credit or training programs or are looking to enter the workforce and find employment, the AEP department is here to help every step of the way. We make sure we provide a foundation of up-to-date skills to prepare our students for college or the workforce.

The HACC AEP Department offers the following programs.

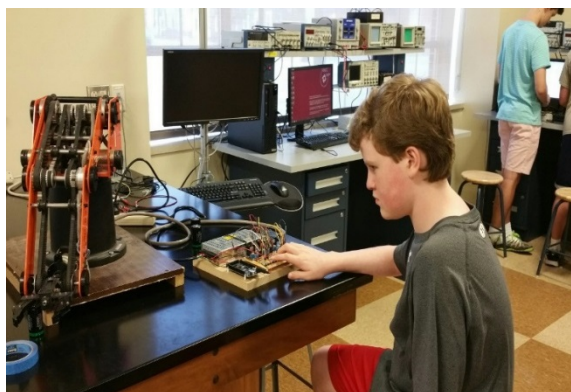
- College and Career Readiness - This program offers academic preparation in reading, writing, math and communications for college bound students.
- Early Childhood Education - This program offers professional development for early childhood educators via Pennsylvania Keys to Quality (PA Keys)
- General Educational Development (GED) Preparation - This program offers free GED preparation in basic and secondary education levels.
- Language Institute (LI) - The LI program offers English as a second language (ESL) for work, college and career.
- Workplace Education - This program offers the learner basic skill enhancement and development that are necessary to enter the workforce.

AEP Contact Information:

Crystal Rayzer, Interim Director
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Yen Le, Student Affairs Specialist
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The **Continuing Education Department** has been very busy making connections, gathering ideas, and laying down groundwork for the months to come. Currently, we have a variety of new personal enrichment offerings throughout the area as well as lifeguarding and other courses offered in Harrisburg. Please visit [our website](#) for more information.



Continuing Education has also been working on corporate and employee training offerings. We have held focus groups to meet with area human resource managers to determine the needs in their environment. These classes will be available in a face to face format, or through online learning.

Our summer camps were a huge success! The students were very excited to show up for camp and on the last day they were able to demonstrate the skills they had learned. It was great to see so

many parents show up for these demonstrations.

Continuing Education Contact Information:

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WorkKeys: The ACT National Career Readiness Certificate (NCRC) is an assessment-based credential powered by ACT WorkKeys. Issued at four levels, the ACT NCRC measures and certifies the essential work skills needed for success in jobs across industries and occupations and is widely used by employers, educators, and workforce developers. HACC Workforce Development has been laying the groundwork and has begun working with several area employers to begin implementing the NCRC and the program's many components. Meetings are ongoing to introduce this program and the certificate's relevance to area employers. Several employers have committed to testing their employees. Testing began at the end of July.

WorkKeys Contact Information:

Paola Castro, Coordinator, Work Keys
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The **Healthcare Education Department** offers an array of public training programs that provide students with the skills necessary to obtain interesting, entry-level positions in the healthcare industry – many with salaries in excess of minimum wage. A sampling of our programs include Nurse Aide (3 or 5 wks. PT or FT), Physician Office Assistant (12 wks. FT), Pharmacy Technician (4 mos. PT), Cardiology Technician (12 mos. PT), Medical Billing and Coding Specialist (approx. 18 mos. PT) and Massage Therapy (7 mos. FT/12 mos. PT). We focus on healthcare careers where there is ample local and regional employment opportunities for our students, and with affordable tuition our students aren't burdened with massive financial debt following program completion.

Aside from the public offerings mentioned above, we partner with organizations to provide customized training for all levels of staff. Our partnership with the Service Employees International Union (SEIU) has allowed over 100 of their members' dietary workers to receive skill enhancement training, and the program continues to expand across the Commonwealth. Homeland Center, a skilled long term care facility in Harrisburg, had us train their lead nurse aides on how to be a mentor to newly hired nurse aides. Our collaboration with the Lancaster Spanish American Civic Association (SACA) continues to flourish as they focus on providing Lancaster's Hispanic population with the opportunity to gain employable skills at their state-of-the-art training center. Nurse Aide and



Pharmacy Technician programs are currently offered at Tec Centro and we plan to expand our presence by adding several more programs in the coming months.

Continuing Education offerings are also required of healthcare professions in order to maintain certification. We have offered continuing education courses for dental hygienists, radiology technicians, and massage therapists, and

In the coming months, Healthcare Education will infuse credit program curricula into our programs which will allow for credit articulation when the student returns to enroll in the Health Sciences A.S. or Health Care Management A.A. programs, reducing the amount of time needed to acquire their degree! By offering stackable credentials for our students we want nothing more than to see them return to further their careers by enrolling in credit programs.

Healthcare Education Contact Information:

Susan Biggs, Director

21-1348 or sebiggs@hacc.edu.

The **Industry Skills and Services Department (ISS)**, directed by Dan Wagner covers four major areas - Automotive, Computers and IT, Manufacturing and Production, and Transportation. Each of these areas provide a wide range of both public and contract training offerings. These include GM Technician training, Microsoft IT Academy, CompTIA A+, Network + and Security +, Mechatronics (Industrial Maintenance), Wastewater Treatment Plant Operator, Building Trade Skills, and CDL training and testing, including Cement Mixer Driver Training. We strive to provide to fill the constantly changing technical training needs of local industry.

ISS Contact Information:

Dan Wagner, Director

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Chuck Hilmer, Administrative Office Specialist

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The **Senator John J. Shumaker Public Safety Center** (PSC) is an 11 acre facility consisting of North Hall and the newly constructed Senator Jeffrey E. Piccola Law Enforcement Complex. The Shumaker Public Safety Center trains approximately 25,000 students annually throughout the commonwealth in various public safety disciplines ranging from law enforcement, fire and Emergency Medical Services (EMS) to hazardous materials response, emergency management, incident management and disaster response. The Piccola Law Enforcement complex is a state of the art law

enforcement training facility that houses classrooms, locker rooms and a 25-lane indoor firing range in support of municipal police officer training as well as training for probation and parole personnel and civilian handgun training. The North Hall training grounds also contain a structural burn building where personnel are trained in methods of fire attack using live fire, mid-rise training tower, smoke training chamber, above and below grade confined space rescue props, trench rescue prop, a hazardous materials training area, a rubble pile for urban search and rescue and structural collapse training and fire dynamics props which provide training in flashover and backdraft recognition and survival. HACC offers a part time and full time municipal police officers training academy in accordance with the requirements of the Municipal Police Officer Education and Training Commission standards, a full time EMS training academy where students can receive their Emergency Medical Technician certification and other training needed directly enter a job working for an EMS agency, as well as the first full time municipal fire training academy in the state which serves career and combination fire departments from throughout the commonwealth.

PSC Contact Information:

Bob Stakem, Interim Director
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Angie Sanden, Office Manager
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Personnel Updates!

Welcome to our newest employees!

- Lisa Arnold – Administrative Office Technician, Industry, Skills & Services Department at Midtown 1
- John Reyes - Program Coordinator, Adult Education Pathways Department at Midtown I

Best of luck to our departing employees!

- Randy Padfield – Director, Public Safety Center
- Ivy Berry – Career Coach, TAACCCT Grant

Quick Links

To locate workforce development class information as well as additional information about our division select:

<http://www.hacc.edu/ProgramsandCourses/NoncreditCourses/index.cfm>

or

You can [browse all of our current classes](#).

For Public Safety Center information, please go to:

<http://www.hacc.edu/PublicSafetyCenter/index.cfm>



“Nobilitas Semper! // Excellence Always!”